

File Number:	12562	Arms Service number:	00009540
Last Name:	BEN'S GUN STORE	First Name:	
Street:	706 LYONS	City:	SCHULENBURG
State:	TX	Zip:	78958
Home Ph:	409-743-6577	Work Ph:	
Product Type:	F	F A T	
Type Concern:	S	P PD P S	Concern Code:
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	6049	Cause:	OTHER - COULD NOT DUPLICATE
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND
Settlement Detail:	INSTALL NEW TPA	Settlement Amount:	600.00
Date Opened Rem:	12/18/99	Date Opened by P/S:	12/13/99
Caliber:	7MM STW		
Date of incident:		Date Closed:	12/13/99
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:			
Model:	700	Serial:	T6249597
Date Code:		Date Mfgd:	
RAMAC:	700	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	Owner claim FSR and Follow Down ineffective - Could not duplicate either scenario - Replace TPA to restore customer confidence at mfg as gesture of goodwill
Time of Modification:	1:30:35 PM	Date of Modification:	12/13/99

Serial Number: T6240597

Model ID: 700DM



RE0000540

Check over and repair as  
needed. Mc -

Install new TPA as gesture of  
goodwill.

Could not duplicate FSR or  
follow down.

FLS 12/13/99

PRODUCT SERVICE GROUP  
ATTN: DENNIS

RIFLE SERIAL# T6240597

I purchased this Remington Model 700, 7mm STW on July 18<sup>th</sup> 1998. I've fired probably around 200 rounds through it. I took it to the range around the middle of October and fired a box of rounds with no problems at all. The next day I was cleaning it and started having problems. I put the bolt back in and when I locked it down the firing pin fired on it's own. I tried it again and it still happened. This went on about 8-10 times and stopped for awhile and did it again about another 5 times. I tried to cycle the bolt leaving the safety on and it was o.k. until I tried to flip the selector to fire and then it went home again. It still does it from time to time but you never know when it will happen. I called Remington and they said to send it in. If you have any questions please contact me at 409-743-6577. My son is handling the shipping but I would like to have it shipped back to the following address.

BEN'S GUN STORE  
706 LYONS  
SCHULENBURG, TX 78956  
PH: 409-743-3245

Regards,

Fred F. Brown

Dec 2-99 12:25 No.002 P.03

TEL No.409-743-6579

PRIME IND.

INVOICE 09085

# CARTER'S COUNTRY

6231 TRESCHMIG \* SPRING, TEXAS 77373 \* (281) 443-8383      2120 SHAYER \* PASADENA, TEXAS 77502 \* (713) 475-2222  
 8925 KATY FREEWAY \* HOUSTON, TEXAS 77024 \* (713) 461-1844      11886 WILCREST \* HOUSTON, TEXAS 77031 \* (281) 879-1466

VISIT OUR WEBSITE AT [www.carterscountry.com](http://www.carterscountry.com)

CONTROL # \_\_\_\_\_  
 1 \_\_\_\_\_  
 2 \_\_\_\_\_  
 3 \_\_\_\_\_  
 4 \_\_\_\_\_

H# \_\_\_\_\_ W# \_\_\_\_\_ Date 12-18-99  
 Name Frank Brown  
 Address Rt 3 Box 220-D  
 City Schulenburg State TX Zip 78956  
 TXDL 08177372 Date Of Birth 09-27-35

NICS# \_\_\_\_\_  
 CHL# \_\_\_\_\_  
 ATF 4473 \_\_\_ ATF 5300 \_\_\_ Safety Tips \_\_\_ PU Cal \_\_\_ LAW CARD \_\_\_

QUANTITY	MFG - MODEL	CALIBER-POWER	SERIAL#	CONTROL#	PRICE	AMOUNT
1	Rem. 700	7 STW	10240592	104-49		665.25
1	Rem. 700	4.5x14x50	1017901273	10179-527		529.80
1	Rem. 700					45.00
1	MT + D.S.					15.25
2	Rem. 7 STW				24.00	48.00
						1303.04
						94.50
						1403.54

  

TRADE-IN	PURCHASE	HTS	LAW HTS
MFR	MFR	REASON RTD	
TYPE	POWER	REASON RTD	
MODEL	SCOPE	REASON RTD	
ACTION	BINOC-SPTR	CUSTOMER SIGNATURE	<u>Frank E. Brown III</u>
CALGA	SERIAL#	THANK YOU - PLEASE KEEP THIS COPY FOR REFERENCE	
SERIAL#	TWOP-WGUN		
OLD	NEW	OLD	NEW
CREDIT AMOUNT PAID	MARKED PRICE	CREDIT AMOUNT PAID	MARKED PRICE

LIMITED WARRANTY - ALL MERCHANDISE GUARANTEED BY MANUFACTURERS  
 10% RESTOCKING CHARGE ON AUTHORIZED RETURNS. NO RETURNS WITHOUT RECEIPT OR AFTER 30 DAYS. NO CASH REFUND AFTER 14 DAYS.