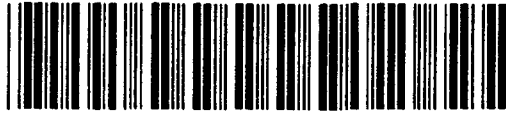


File Number:	12566	Arms Service number:	00000237
Last Name:	CARTER	First Name:	RONNIE
Street:	PO BOX 691	City:	DAYTON
State:	TX	Zip:	77535
Home Ph:	409-258-3776	Work Ph:	
Product Type:	F	F A T	
Type Concern:	S	PI PD P S	
Concern Code:	1008		
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4040	Cause:	OTHER - COULD NOT DUPLICATE
Assigned To:	SUPRY	Classification:	UND
Settlement Detail:	REPLACE TPA N/C	Settlement Amount:	\$40.00
Date Opened Rem:	12/13/99	Date Opened by P/S:	12/13/99
Date of Incident:		Caliber:	308
Date Closed:	12/13/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:			
Model:	700	Serial:	E6433749
Date Code:		Date Mfgd:	
RAMAC:	700	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	Claims FCBC - could not duplicate - replace TPA as gesture of goodwill
Time of Modification:	2:17:37 PM	Date of Modification:	12/13/99

Serial Number: E6433749

Model ID: 700



RE00000237

Could not duplicate customer concern
of FSR.

Exchange TPA as gesture of goodwill w/c
Check rifle out completely

Charge 230145

FCS 12/13/99

REMINGTON REPAIR INSTRUCTIONS

Name: RONNIE CARTER

Model: 700 ADL .308 WIN.

Mailing Address: PO Box 691

Serial #: E6433749

DAYTON TX 77535

Date of Purchase: SPRING 1999
(If available, please attach a copy of the proof of purchase.)

Telephone: Day 409 258 3776
Evening _____

Please describe the problem you are having with your firearm: When trying to
close bolt with bullet in chamber it fired.
FINGER WAS NOT on trigger.

Optional Information:

Ammo Type: 308 WIN. Brand Remington or Handload Specifications: _____

Bullet Weight: 150gr. Shot Size: _____

If your firearm has previously been repaired/evaluated by Remington or a Remington Authorized Repair Center, please provide copies of your repair paperwork.

Your firearm will be evaluated using the following criteria to determine if the repair will be charged to Remington: Date of Purchase Type of Repair Condition/Owner Maintenance

Payment

Chargeable repairs under \$75 will be completed and returned C.O.D.. To avoid C.O.D processing, you may provide credit card authorization now. An estimate will be mailed for repairs over \$75. If you wish, you can also expedite repairs over \$75 by setting a pre-authorized amount that can be billed to your credit card.

You may repair my firearm and bill my credit card for charges up to \$ _____.

Credit Card Number: _____ Expiration Date: _____

(American Express, Discover, MasterCard, or Visa)

Signature: _____

Reminders:

Record your serial number—it will help reference your repair.

Properly package your unloaded firearm. Do not ship in a hard case. If you would like to order a box, please call our Parts Department: 800-243-9700, 9 a.m.- 5p.m., EST.

Do not send live/loaded ammunition with your firearm.

Remove all accessories.

UPS DRIVER INSTRUCTIONS: YOU ARE AUTHORIZED TO
ACCEPT THIS PACKAGE WITHOUT A PICKUP RECORD.

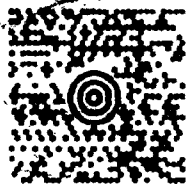
A.R.S.

FROM: Name: RONNIE CARTER
Street: PO BOX 691
City: DAYTON State: TX ZIP Code: 77531

SHIP TO: REMINGTON ARMS

14 HOEFLER AVE

ILION NY 13357 1888



(420) SHIP TO POSTAL CODE



(420) 13357 1888

UPS GROUND

TRACKING #: 1Z E13 390 06 1004 3939

