

|                       |                       |                     |                                                                                            |                    |                          |
|-----------------------|-----------------------|---------------------|--------------------------------------------------------------------------------------------|--------------------|--------------------------|
| File Number:          | 12064                 |                     | Arms Service number:                                                                       | 9922154            |                          |
| Last Name:            | DORN'S GUN SERVICE    |                     |                                                                                            | First Name:        |                          |
| Street:               | 3747 NAPIER AVENUE    |                     |                                                                                            | City:              | MACON                    |
| State:                | GA                    | Zip:                | 31204                                                                                      | Home Ph:           |                          |
| Work Ph:              | 912-171-0304          | Product Type:       | F                                                                                          | F A T              |                          |
| Type Concern:         | S                     | PI PD P S           | Concern Code:                                                                              | 1008               |                          |
| Concern:              | FIRED ON BOLT CLOSING |                     |                                                                                            |                    |                          |
| Cause Code:           | 4040                  | Cause:              | OTHER UNSPECIFIED OR UNDETERMINED                                                          |                    |                          |
| Assigned To:          | SUPRY                 | Classification:     | UND                                                                                        | UNJ UNC UND        |                          |
| Settlement Detail:    | INSTALL NEW TPA N/C   |                     |                                                                                            | Settlement Amount: | \$40.00                  |
| Date Opened Rem:      | 11/9/99               | Date Opened by P/S: | 11/16/99                                                                                   | Caliber:           | 22-250                   |
| Date of Incident:     |                       | Date Closed:        | 11/17/99                                                                                   | Bullet Weight:     |                          |
| Date to Analysis:     |                       | Date from Analysis: |                                                                                            | Manufacturer:      |                          |
| Model:                | 700                   | Serial:             | E6419752                                                                                   | Date Code:         | BS                       |
|                       |                       |                     |                                                                                            | Date Mfgd:         | 1/1/98                   |
| RAMAC:                | 700                   | Litigation:         | <input type="checkbox"/>                                                                   | PreLitigation:     | <input type="checkbox"/> |
|                       |                       |                     |                                                                                            | Obsolete:          | <input type="checkbox"/> |
| Custody:              |                       | Comments:           | Could not duplicate customer concern - Replace TPA strictly as gesture of goodwill at n/c. |                    |                          |
| Time of Modification: | 7:24:29 AM            |                     | Date of Modification:                                                                      | 11/18/99           |                          |

## RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER  
R 99-22154INITIAL  
TEF

CUSTOMER ORDER NO.

DATE RECEIVED

11/08/99

DATE OPENED

11/09/99

DATE CODE

BS1-98

SERIAL NUMBER

E6419752

NEW SERIAL NUMBER

MODEL AND GRADE

700 22-250

BDL

ACCESSORIES

W/STUDS

L/FRT SGT &amp; RAMP, ENHANCED

FROM:

SHIP TO:

DORNS GUN SERVICE  
3747 NAPIER AVENUE  
MACON

GA 31204

DORNS GUN SERVICE  
3747 NAPIER AVENUE  
MACON

GA

31204

CUST NO 001078 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW  
☐ LIGHTLY WORN  
☐ WORN  
☐ VERY WORN  
☐ UNREPAIRABLE  
☐ MARRED

Product Service

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

| CUSTOMER CONCERN | AMMO | FUNCTION | FINISH | ACCURACY | FIT | INSPECT |
|------------------|------|----------|--------|----------|-----|---------|
| CYCLE            | A1   | B1       |        |          |     |         |
| TRIGGER GROUP    |      | B2       |        |          | E1  | F1      |
| BOLT ASSY.       |      | B3       |        |          | E2  | F2      |
| BARREL ASSY.     |      | B4       |        | D1       | E3  | F3      |
| REC. ASSY.       |      | B5       |        | D2       | E4  | F4      |
| WOOD             |      |          | C1     | D3       | E5  | F5      |
| METAL            |      |          | C2     |          |     |         |

MAIN FAULT

Could not Duplicate

PARTS

COMMENTS

Sticky Residue - Replace TPA  
n/c as gesture of good will.

FCS 11/17/99

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 7/97

**DORN'S GUN SERVICE**  
**E.I.O.S. (EXCELLENCE IN GUN SERVICE)**  
WARRANTY SERVICE FOR  
REMINGTON, COLT, REMINGTON-UMC, ROCHAMBEAU (ARMA)  
AUTHORIZED FRANCHISE DISTRIBUTION CENTER FOR GUN SERVICE ADVERTISING

MAISON GA 31204  
PHONE (912) 471-0304 FAX (912) 474-7994

TO

**REMINGTON ARMS CO.**  
**14 HOEPLER AVE.**  
**ALBION, NY 13357**

DATE

THIS MODEL 700 SERIAL # E641952 IS RETURNED FOR YOUR REPAIR  
DUE TO THE RESTRICTED PARTS INVOLVED ✓

*Fixer when Bolt is closed  
copy from Healer Enclosed*

THE NATURE OF THE COMPLAINT

PLEASE RETURN WHEN COMPLETED TO

OWNER \_\_\_\_\_

OUR SHOP

DORN'S GUN SERVICE  
3747 NAPIER AVE.  
MACON, GEORGIA 31204  
(912) 471-0304  
FAX (912) 474-7994

THANK YOU

*Bill Dorn*

BILL DORN

*3310111*

DEFECTIVE GUN  
RETURN TO MANUFACTURER

SKU# 10936  
530044

Manufacturer: Remington Serial Number: E6419752

Model: 700 BDL DM Log #: 10936

Action, Color, Caliber: Bolt WB 2250 Date: 10/1/99

Return to:

Send repaired gun to:

SPORTSMAN'S WHSE  
3825 SHACKELFORD ROAD  
DULUTH, GA 30136  
(770) 931-1553

Service / Repair  
Center

Send  
TO  
Dorn's  
only

Why is gun defective?

Safety Doesn't work  
fires when Bolt is closed shut.

Associate's Signature and Date:

AD Shaw

was Bought on 9-18-1998

BPS / CUST

CORN'S GUN SERVICE  
3747 NAPIER AVE.  
MACON, GEORGIA 31204  
(912) 471-0304  
FAX (912) 474-7994