

File Number:	11320	Arms Service number:	8905474
Last Name:	DA T GUN SHOP	First Name:	
Street:	300 S. GEE STREET	City:	ELIDA
State:	VM	Zip:	88116
Home Ph:		Home Ph:	
Work Ph:		Product Type:	F A T O
Type Concern:	S	PI PD P S C	
Concern:	F I R E D O N S A F E R E L E A S E		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND
Settlement Detail:	REPLACE FC NC	Settlement Amount:	\$50.00
Date Opened Rem:	02/25/1999	Date Opened by P/S:	02/25/1999
Date of Incident:		Date Closed:	02/26/1999
Date to Analysis:		Date from Analysis:	
Model:	700	Serial:	E6B48056
RAMAC:	700	Litigation:	
Custody:		Prel. Litigation:	
		Comments:	Could not duplicate customer concern - no fault found - Replace FC to restore faith, inspect firearm for function problems mention in letter - Make all repairs under warranty
Time of Modification:	12:57:28 PM	Date of Modification:	02/26/1999

RECEIVING AND ESTIMATING REPORT

COMMENTS

*(Product Service)*ORDER
R 99-03474INITIAL
RLP

CUSTOMER ORDER NO.

W/PACHMAYR RECOIL PAD

DATE RECEIVED

02/18/99

DATE OPENED

02/25/99

DATE CODE

WP 8-95

SERIAL NUMBER

E6848058

NEW SERIAL NUMBER

MODEL AND GRADE

700 243

ADL

ACCESSORIES

W/STUDS

FROM:

D & T GUN SHOP
300 S. GEE STREET
ELIDA

NM 88116

SHIP TO:

D & T GUN SHOP
300 S. GEE STREET
ELIDANM
88116

CUST NO: 205448 C.O.D.L

ACCOUNT NUMBER

ACCOUNT NUMBER NC

2071501

WRITE ☐

PRGM. DATE

ESTIMATED

2-26

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

N/C

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

C1

D1

E1

F1

METAL

C2

D2

E2

F2

MAIN FAULT

Could not duplicate Customer Concern

PARTS

COMMENTS

Replace FC n/c
Inspect for function problems
mentioned in customer letter
Make all repairs under warranty
FCS 2/26/99

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 7/87

2-8-99

DEAR REMINGTON,

I AM SENDING THIS RIFLE BACK TO YOU FOR A CUSTOMER. I HAVE SPOKEN TO A REM REP AND THEY ADVISED ME TO SEND IT BACK TO THE FACTORY.

THE GUN WAS PURCHASED IN NOV 1997, MAKING IT A LITTLE OVER A YEAR OLD. THE CUSTOMER ADVISED IT ~~WAS~~ HAS HAD ONLY APPROX. 3 BOXES OF SHELLS SHOT THROUGH IT.

THE PROBLEM WITH THE GUN IS IT FIRED WHEN THE SAFETY WAS RELEASED. YOU CAN VISIBLY SEE THE FIRING PIN MOVING IN THE END OF THE BOLT WHEN YOU TAKE OFF OR PUT ON THE SAFETY.

ALSO THE OWNER STATES THAT THE BOLT IS STICKING AFTER FIRING THE RIFLE WITH FACTORY AMMO. HE FEELS LIKE THERE IS A ROUGH SPOT IN THE BOLT ACTION, POSSIBLY CAUSING THIS PROBLEM.

PLEASE FEEL FREE TO CONTACT ME AT 505-274-6367 OR 505-760-0601.

❖ (OVER)

D & T GUN SHOP
300 SOUTH GEE ST
ELIDA, N.M. 88116
c/o DARRELL CHENAULT
FFL 5-85-022-01-1C-95309

ALSO, WOULD YOU PLEASE SEND
ME A FEW OF YOUR LATEST
CATALOGS FOR CUSTOMERS.
THANK YOU FOR YOUR ATTENTION
ON THIS MATTER

SINCERLY,

Darrell Chenault

D & T GUN SHOP
300 S. GEE ST.
ELIDA, N.M. 88116

REMINGTON ARMS
ATTN: DEPT K
14 HOFFLER AVE
ILION, N.Y.

13357