

Serial Number: A6840847 Model ID: 700

RE00000339

Could not Duplicate Concern

As Received the Sear was chipped Aid broken at the connecting surfixes,

Replace TPA N/C 45 gestire of goodwill.

FLS 12/17/99

New Grand Am

Roduct Service

132 Kenny Lane West Monroe, Louisiana 71291-4721 November 15, 1999

Remington Arms Company Dept. W 14 Hoefler Avenue Ilion, New York 13357

Home Phone: (318) 396-5963 Work Phone: (318) 396-1468 E-mail: kennan@ colla.com

Dear Sirs:

I am returning this rifle, Model 700 Remington Bolt Action, Serial No. A6840847 for a safety evaluation as per my phone conversation with your service department on November 8.

The reason for returning the rifle is because it discharged as my wife, Nancy, was opening the bolt while on a deer hunting trip on November 6. Nancy pushed the safety to the FIRE position. As she began the upward movement of the bolt, the rifle unexpectedly discharged, shooting a hole in the ground at her feet. Fortunately, no one was hurt and there was no property damage as a result of this discharge. However, I no longer have any confidence in this Model 700 Remington.

I also had the rifle checked at Ted's Gun & Reel, our local authorized Remington dealer in West Monroe, Louisiana, and was advised by the dealer to return the rifle to Remington for safety reasons.

Please check the rifle and notify me of your findings so we can discuss what actions need to be taken.

Sincerely,

Nancy Maynor

PS 35221