

Sanita, Dennis J.

From: Stout, Robert W.
Sent: Tuesday, October 19, 1999 3:05 PM
To: Supry, Fred L.; Sanita, Dennis J.
Cc: Watson, Laura M.
Subject: 9918865 Robert McDowell

Wants the Consumer Affairs Dept to call him. He doesn't agree with our findings and states that the gun is a major safety issue.

816-796-8403

(note screws have been adjusted. per DBL>)

Called 10/20/99

NO screws left missing & phone #
[Signature]

File Number:	11906		Arms Service number:	9919860	
Last Name:	MCDOWELL		First Name:	ROBERT	
Street:	22000 E. BUNDSCHU RD		City:	INDEPENDENCE	
State:	MO	Zip:	64050	Home Ph:	
Work Ph:		Product Type:	F A T		
Type Concern:	PD	PI PD P S	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS		
Assigned To:	CANITA	Classification:	UNJ	UNJ UNC UND	
Settlement Detail:	SEND EST TO REPAIR AT SPEC PRICE			Settlement Amount:	\$0.00
Date Opened Rem:	10/12/99	Date Opened by P/S:	10/12/99	Caliber:	7MM-08
Date of Incident:		Date Closed:	10/12/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	DREM
Model:	700	Serial:	D6268291	Date Code:	CS
Date Mfgd:	4/1/98				
RAMAC:	700	Litigation:	☐	PreLitigation:	☐
Obsolete:	☐				
Custody:		Comments:			
Time of Modification:	8:11:04 AM		Date of Modification:	10/13/99	

RECEIVING AND ESTIMATING REPORT

COMMENTS

R 99-09880

INSTRUMENT CUSTOMER ORDER NO.

DATE RECEIVED 10/08/99 DATE OPENED 10/12/99 DATE CODE CS 4/98 SERIAL NUMBER 06289291 NEW SERIAL NUMBER MODE AND GRADE 700 7MM-08 MTN/DM

ACCESSORIES L/CLIP SCOPE BASE L/STUDS

FROM:

MC DOWELL ROBERT
22000 E. BUNDSCHU RD.
INDEPENDENCE

MO 64056

SHIP TO:

MC DOWELL ROBERT
22000 E. BUNDSCHU RD.
INDEPENDENCE MO
64056

CUST NO: 214452 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

FROM DATE

ESTIMATED

VIA UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE 150.00

EXCISE

TAX

INSURANCE

UPS 8.00

PARCEL POST

TOTAL 168.00

CUSTOMER CONCERN AMMO FUNCTION FINISH ACCURACY FIT INSPECT

CYCLE B1
TRIGGER GROUP B2 E1 F1
BOLT ASSY. F2
BARREL ASSY. B3 F3
REC. ASSY. B5 B2 E4 F4
WOOD B3
METAL B3

MAIN FAULT

Not able to find when the trigger was
pushed forward. It jammed my thumb & I
dropped it from a low shelf. Please fix safety & return.
Upon receipt we could not duplicate the reported malfunction, but did
find that the main spring & trigger spring were loose & set.

PARTS COMMENTS
Replace compressed trigger spring &
return gun to Springfield
Sent out.

REPAIRMAN PROOF CLEAN TEST TARGET PATTERN

GALLERY TESTER DATE DATE DATE DATE DATE

OFFICE COPY

RD6625 REV 7-97

10/1/99

Attention: Remington Arms Service

This 7mm 08 Mountain rifle fired when the safety was pushed forward, it jammed my thumb and I dropped it out of a tree stand. Please fix the safety and the stock.

Thank you,
Robert McDowell

Robert McDowell
22000 E. Bundschuh Rd

Independence, MO 64056

816-296-8403

Remington Arms Service