

File Number:	11958	Arms Service number:	9921071
Last Name:	MONTGOMERY	First Name:	RICH
Street:	2400 EASTRIDGE CT	City:	FORT COLLINS
State:	CO	Zip:	80524
Home Ph:	970-482-9315	Work Ph:	
Product Type:	F	F A T	
Type Concern:	S	P	PD P S
Concern Code:	1007	Concern:	FIRED ON SAFE RELEASE
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND
Settlement Detail:	REIMBURSE CUSTOMER	Settlement Amount:	\$300.00
Date Opened Rem:	10/28/99	Date Opened by P/S:	10/27/99
Caliber:	30-06	Date of Incident:	
Date Closed:	10/28/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:		Model:	700
Serial:	BB576583	Date Code:	GE
Date Mfgd:	2/1/84	RAMAC:	700
Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Obsolete:	<input type="checkbox"/>	Custody:	
Comments:	Customer wants gun scrapped - claims FSR - As gesture of good will reimburse customer \$300 based on year and condition of rifle.		
Time of Modification:	12:39:50 PM	Date of Modification:	10/28/99

Remington Arms Company, Inc.
INCORPORATED

Remington
S.V. No. _____
Remington
Order No. _____

RECEIPTED EXPENSE BILL MUST
ACCOMPANY ALL CHARGES FOR
TRANSPORTATION

SHIPPED VIA _____ SELLER'S INVOICE NO. _____ DATE 10/28/99
SHIPPING WEIGHT _____ BOUGHT OF Rich Montgomery
F.O.B. _____ STREET AND NO. 2400 Eastridge CT
_____ PER CENT _____ DAYS _____ DAYS NET CITY AND STATE Fort Collins, CO 80524

QUANTITY	DESCRIPTION	AMOUNT
	To reimburse customer value of Model 700 30-06 caliber rifle.	
	Reference R99-21071	\$300.00

CHARGE 8850050-230145	MATERIAL OR SERVICES REC'D BY <u>FLS</u>	PAID DATE	AMOUNT OF BILL	\$300.00
	PURCHASED BY <u>[Signature]</u>		DISCOUNT	
	APPROVED BY	CHECK NO.	NET	\$300.00

RECEIVED OF
REMINGTON ARMS CO. **\$300.00**

DATE _____ SIGNATURE OF PAYEE _____

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 99-21071

INITIAL PS CUSTOMER ORDER NO

ATTN: F SUPRY W/MUZZLE BRAKE
W/PACHMAYR RECOIL PAD

DATE RECEIVED 10/26/99 DATE OPENED 10/27/99 DATE CODE SERIAL NUMBER B6576583 NEW SERIAL NUMBER MODEL AND GRADE 700 30-06 BDL/LH

ACCESSORIES W/STUDS L/SIGHTS

CE 4-84 2ND TIME IN

FROM:

SHIP TO:

MOTGOMERY, RICH
2400 EASTRIDGE CT
FORT COLLINS

CO 80524

MOTGOMERY, RICH
2400 EASTRIDGE CT
FORT COLLINS

CO
80524

CUST NO: 214802 C.J.O.D.

ACCOUNT NUMBER ACCOUNT NUMBER N/C 230145 FROM DATE ESTIMATED VIA UPS

GUN CONDITION

- NEW
- LIGHTLY WORN
- WORN
- VERY WORN
- UNREPAIRABLE
- MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

M/C

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			E1	F1
BOLT ASSY.		B3			E2	F2
BARREL ASSY.		B4		D1	E3	F3
REC. ASSY.		B5		D2	E4	F4
WOOD			C1	D3	E5	F5
METAL			C2			

MAIN FAULT

*Rusted pin - trigger shoe
Rubbing guard*

PARTS

COMMENTS

*Scrap gun per customer
request - close R & E.
FCS 10/28/99*

REPAIRMAN PROOF CLEAN TEST TARGET PATTERN
GALLERY TESTER DATE DATE DATE DATE DATE DATE

OFFICE COPY

RD6925 REV 7.97

October 14, 1999

Mr. Fred Supray
Remington Firearms Corporation
14 Hoefler Ave.
Ilion, NY 13357

Dear Mr. Supray,

Enclosed is my Model 700 30-06 for your review. I must admit, I was going to send a lengthy letter explaining how disappointed I am with Remington and my Model 700. However, having cooled down I will just give you the facts.

Approximately 1 ½ years ago I sent my gun to your facility for repair. The gun on a random basis would discharge by releasing the safety. This occurred on one occasion and now having the gun repaired by Remington it again (twice) has discharged while releasing the safety. After receiving the gun back from Remington with repairs made I had to again send the gun back to Remington as the bolt would not completely close. Does Remington have a quality control individual? If so, he or she certainly did not evaluate my gun prior to it leaving your facility. Safety is everything when it comes to hunting or shooting and I must tell you, receiving my gun back with a problem that it did not have when first sent to your facility certainly gives me concern for Remington's attitude towards safety. Not only did my gun come back with the original problem still yet resolved but it came back with a problem that it did not have when sent in for repairs. Releasing the safety and having a gun discharge, in my opinion, is the worst safety issue that can occur when handling a gun.

I have enclosed my gun for your review only. I do not want the gun back as I have absolute no confidence with this gun. Please destroy and remove this firearm from the public domain. I do not require or am I asking for any monetary retribution. I simply want this gun destroyed. I can not and will not sell this gun to another individual, and I will no longer carry this gun in the field.

In conclusion, my experience with Remington over the past 30 years has been excellent. We own several Remington guns (1100, 870's, Model 7) and overall have had wonderful experiences using your products. I understand this is a one time bad experience however, a one time bad experience with this type product can or could be a deadly experience.

I appreciate your time in reviewing this letter. No reply is necessary. Just destroy this gun.

Sincerely,



Rich Montgomery
970-482-9315