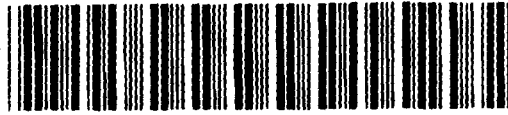


File Number: 12616		Arms Service number: 00000945	
Last Name: MORGAN		First Name: RICHARD	
Street: 78A WEST RD		City: WILLSBORO	
State: NY	Zip: 12996	Home Ph:	
Work Ph:	Product Type: F	F A T	
Type Concern: S	PI PD P S	Concern Code: 1007	
Concern: FIRED ON SAFE RELEASE			
Cause Code: 4016	Cause: IMPROPER MAINTENANCE		
Assigned To: SANITA	Classification: UNJ	UNJ UNC UND	
Settlement Detail: REPAIR AT N/C GOODWILL	Settlement Amount:		\$50.00
Date Opened Rem: 12/22/99	Date Opened by P/S: 12/22/99	Caliber:	
Date of Incident:	Date Closed: 12/23/99	Bullet Weight:	
Date to Analysis:	Date from Analysis:	Manufacturer: REM	
Model: 700ML	Serial: ML35672	Date Code:	Date Mfgd:
RAMAC: 700ML	Litigation: <input type="checkbox"/>	PreLitigation: <input type="checkbox"/>	Obsolete: <input type="checkbox"/>
Custody:	Comments:		
Time of Modification: 7:59:32 AM		Date of Modification: 12/27/99	

File Number:	12616		Arms Service number:	00000945	
Last Name:	MORGAN		First Name:	RICHARD	
Street:	78A WEST RD		City:	WILLSBORO	
State:	NY	Zip:	12996	Home Ph:	
Work Ph:		Product Type:	F	F A T	
Type Concern:	S	PI PD P S	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE		
Assigned To:	SANITA	Classification:	UNJ	UNJ UNC UND	
Settlement Detail:	REPAIR AT N/C GOODWILL			Settlement Amount:	450.00
Date Opened Rem:	12/22/99	Date Opened by P/S:	12/22/99	Caliber:	
Date of Incident:		Date Closed:	12/23/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	700ML	Serial:	ML35672	Date Code:	
RAMAC:	700ML	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
		Obsolete:	<input type="checkbox"/>		
Custody:		Comments:			
Time of Modification:	7:59:32 AM		Date of Modification:	12/27/99	

Serial Number: ML035672

Model ID: 700



RE00000945

Chg  
230145

12/23/79

I put the safety from safe to  
fire & the gun went off.

1007  
4015

Ham revealed trigger pin safety & the firing pin  
Assem completely covered with rust. Rifle not  
being cleaned properly.

Repair at no charge - good luck

*[Signature]*

December 14, 1999

Remington Arms  
14 Hoeffler Avenue  
Ilion, NY 13357

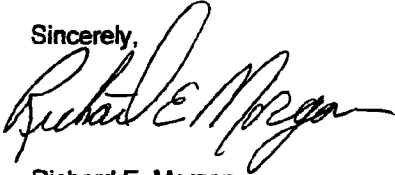
Attn: Arms Service

While hunting this deer season, I had a nice buck right in front of me. I put the safety from safe to fire and the gun went off. Needless to say the buck got away!

Now everytime you put the gun's safety from safe to fire the gun shoots. I recently called your company and was told to mail the gun in to be checked and fixed at no charge.

This was a Christmas present from my wife 2 years ago and I really like the gun, however I'm very disappointed that this has malfunctioned, as well as afraid of the consequences that could have happened had this gone off with someone standing next to me. Please make repairs and send back. Your prompt attention is truly appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard E. Morgan". The signature is fluid and cursive, with the first name "Richard" being more prominent.

Richard E. Morgan  
78A West Road  
PO Box 593  
Willsboro, NY 12996