

File Number:	11626	Arms Service number:	9912525
Last Name:	MOROPOULOS	First Name:	GEORGE
Street:	1642 S. 6TH STREET	City:	ABILENE
State:	TX	Zip:	79602
Work Ph:		Home Ph:	
Product Type:	F	F A T	
Type Concern:	S	P	PD
Concern Code:		P S	1008
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SANITA	Classification:	UNC UNJ UNC LND
Settlement Detail:	REPLACE TRIGGER ASSEM AT SPEC PRICE	Settlement Amount:	90.00
Date Opened Rem:	6/11/99	Date Opened by P/S:	6/11/99
Date of Incident:		Caliber:	30/06
Date Closed:	6/14/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	A0280109
Date Code:	AI	Date Mfgd:	9/1/76
RAMAC:	700	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	
Time of Modification:	3:01:18 PM	Date of Modification:	6/14/99

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R99-12525

INITIAL PS CUSTOMER ORDER NO. L/REAR SIGHT

DATE RECEIVED 06/10/99 DATE OPENED 06/11/99 DATE CODE AI 3-76 SERIAL NUMBER A6280109 NEW SERIAL NUMBER MODEL AND GRADE 700 30-06 ADL

ACCESSORIES W/STUDS SCOPE BASE

FROM: MOROPOULOS GEORGE LU
1942 S. 8TH. STREET
ABILENE TX 79602

SHIP TO: MOROPOULOS GEORGE LU
1942 S. 8TH. STREET
ABILENE TX 79602

CUST NO: 210760 C.O.L.D

ACCOUNT NUMBER 2293001 ACCOUNT NUMBER I/C PROM. DATE ESTIMATED VIA UPS

GUN CONDITION

- NEW
- LIGHTLY WORN
- WORN
- VERY WORN
- UNREPAIRABLE
- MARRED

REPAIR CHARGE 30.00
EXCISE
TAX
INSURANCE
UPS 8.00
PARCEL POST
TOTAL 38.00

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			E1	F1
BOLT ASSY.		B3			E2	F2
BARREL ASSY.		B4			E3	F3
REC. ASSY.		B5		D2	E4	F4
WOOD			C1	D3	E5	F5
METAL			C2			

MAIN FAULT Upon receipt we could not duplicate the reported concern. However, examination revealed that the rifle has been subjected to the housing, & the source of the housing is changing wet wood & heavy lubrication. Rifle reg 1976

PARTS # 210345 COMMENTS Replace the complete trigger assembly at 1/2 the normal cost

1600
1000
4000

REPAIRMAN G. Wood PROOF CLEAN TEST TARGET PATTERN

GALLERY TESTER DATE DATE DATE DATE DATE DATE

OFFICE COPY

RD6825 REV. 7/97

George L. Moropoulos
1942 South 8th. Street
Abilene, TX. 79602
(915)673-8032

Dear Remington Repair Service,

First of all, I would like to say, "I am sold on Remington Firearms." I presently own two 12 GA. shotguns (870 Wingmaster and an 878 Automaster) and this 30-06. I am planning on buying a 20 GA. and a .243 in the near future for my son. I've enjoyed many years (approximately 30) of hunting with Remington Firearms without incidence of trouble or malfunction, until recently.

Let me explain: Having been hunting five times this past Deer Season without incidence (three deer in the freezer!), I went out on the last weekend of the season to see if I could fill my limit. I went through the regular routine- got to the field, loaded five rounds into the rifle, then found a place to sit and wait. I shot a deer, ejected the cartridge, and chambered a new round. After field dressing the deer, while my son held the rifle, our friend pulled up in his truck. We loaded the deer into the back of the truck, and proceeded to leave.

Here's where the problem occurred: Upon unloading my rifle, I ejected the next round and chambered the following round. Upon chambering this round and dropping the bolt into place, the rifle discharged, scaring the Beejeebers out of all of us. Fortunately, because of my gun safety training as a youngster no one was injured. I ejected that round, chambered and ejected the following two rounds without further mishaps.

I took the rifle to Longacres Gunsmiths of Abilene, Texas, who inspected it and recommended sending it to you, because, as they put it, "The trigger isn't working right."

In anticipation of many more years of hunting satisfaction with Remington Firearms, I am depending upon you to find what the problem is and remedy it.

Upon returning the rifle, please inform me of what the problem was and what you did to fix it.

Thank-You,

George L. Moropoulos



SERIAL # A6280109