

File Number: 11470	Arms Service number: 9909190
Last Name: MORRIS	First Name: KENNETH
Street: 1194 HUDSON CT	City: SIMP VALLEY
State: CA	Home Ph: []
Zip: 93065	F A T: []
Work Ph: []	Product Type: F
Type Concern: S	Concern Code: 1008
Concern: FIRED ON BOLT CLOSING	
Cause Code: 4015	Cause: IMPROPER MAINTENANCE
Assigned To: SANITA	Classification: UNI
Settlement Detail: REPAIR AT SPECIAL PRICE	Settlement Amount: \$0.00
Date Opened Rem: 04/06/1999	Date Opened by P/S: 04/06/1999
Date of Incident: []	Date Closed: 04/12/1999
Date to Analysis: []	Bullet Weight: 22/250
Model: 700	Date from Analysis: []
RAMAC: 700	Serial: 6507624
Custody: []	Date Code: XU
	Manufacturer: REM
	Date Mfgd: 12/01/1971
	Obsolete: <input type="checkbox"/>
	Prelitigation: <input type="checkbox"/>
	Comments: []
Time of Modification: 1:12:42 PM	Date of Modification: 04/12/1999

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 99-09190

INITIAL CUSTOMER ORDER NO.

FS

DATE RECEIVED 04/06/99 DATE OPENED 04/08/99 DATE CODE XU 12-71 SERIAL NUMBER 6507624 NEW SERIAL NUMBER MODEL AND GRADE 700 22-250 BDL/VAR

ACCESSORIES W/STUDS SCOPE BASE

FROM:

MORRIS, KENNETH
1194 HUDSON CT
SIMI VALLEY

CA 93065

SHIP TO:

MORRIS, KENNETH
1194 HUDSON CT
SIMI VALLEY

CA
93065

CUST NO: 207239 C.O.D.

ACCOUNT NUMBER

2293001

ACCOUNT NUMBER N/C

WRITE

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- NEW
- LIGHTLY WORN
- WORN
- VERY WORN
- UNREPAIRABLE
- MARRED

REPAIR CHARGE

35.00

EXCISE

TAX

INSURANCE

UPS

8.00

PARCEL POST

TOTAL

43.00

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			E1	F1
BOLT ASSY.		B3			E2	F2
BARREL ASSY.		B4		D1	E3	F3
REC. ASSY.		B5				
WOOD			C1	D3	E5	F5
METAL			C2			

Discharged when clearing the bolt

MAIN FAULT

Upon receipt we could not duplicate the concern, but did find a heavy safety brown substance inside the housing, & the trigger only & stop screws have been re-set.

PARTS

#26345
1008
4015
4006

COMMENTS

Replace the complete trigger assembly at 1/2 the normal cost - go ahead

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
		/	/		
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

OFFICE COPY

RD5925 REV. 7/97

KENNETH W. MORRIS

1194 Hudson Court
Simi Valley, CA 93065

Phone: 805-581-1532
E-Mail: kenwmorris@AOL.com

March 25, 1999

Remington Arm Company
Attn: Dennis Sanita
14 Hoefler Ave
Ilion, NY 13357

Dear Dennis:

Enclosed is my Remington Model 700 BDL serial number 6507624.

This is the rifle I spoke of during our phone call the week of march 16th. The rifle has been in my possession since new in 1972.

I experience a discharge while closing the bolt about 1974 and assumed my finger was on the trigger. (I'm a lefty shooter) The rifle repeated the discharge upon bolt closing again in about 6 months (EST 200 rounds), and this time I knew the rifle was the problem. I had the local smith check it out. He adjusted the trigger pull but found no problem with the rifle. He function tested it and told me it was fine.

I used the rifle for about a year without another problem. (another 200-300 rounds). The rifle was inactive for several year while I was stationed overseas etc. and was used again briefly in 1987. The discharge problem reoccurred and I stopped using the rifle. (lack of time due to work etc..)

I am now going to restart shooting this rifle. While cleaning the rifle in preparation for the range (it was oiled etc. for storage) I once again experience dry fire on closing the bolt. (finger not anywhere near the trigger).

Please evaluate this problem and do what is necessary to repair the rifle. I am very concerned that the intermittent nature of this problem will allow the rifle to "pass" routine functional test. Please consider this when you decide what repairs are needed.

I have packaged (double boxed) the rifle in the boxes I order from your parts department and am shipping it to you via UPS. Please advise me concerning the repair action, charges and repair time as soon as possible.

Sincerely,



Kenneth W. Morris