

File Number:	11177	Arms Service number:	9902316
Last Name:	PARKER	First Name:	JEFF
Street:	N 802 LEHMAN LAKE ROAD	City:	BARRONETT
State:	WI	Zip:	54813
Home Ph:		Home Ph:	715-468-2846
Type Concern:	PI	Product Type:	F A T O
Concern:	F I R E D O N S A F E R E L E A S E	Concern Code:	1007
Case Code:	4040	Case:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SUPRY	Classification:	UND UNJ UNC UND J
Settlement Detail:	REPLACE FC N/C	Settlement Amount:	\$40.00
Date Created Rem:	01/25/1999	Date Opened by P/S:	01/25/1999
Date of Incident:		Date Closed:	01/25/1999
Date to Analysis:		Date from Analysis:	
Model:	700	Serial:	16239003
RAMAG:	700	Litigation:	<input type="checkbox"/>
Caliber:		Pre Litigation:	<input type="checkbox"/>
Manufacturer:	REM	Date Mfgd:	09/01/1997
Comments:	Could not duplicate concern. Inside trigger plate assembly rubbed from unknown source - Replace FC n/c check for heavy bot lift		
Date of Modification:	9:36:18 AM	Date of Modification:	6/125/1999

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 99-02316

INITIAL CUSTOMER ORDER NO.

PS

DATE RECEIVED: 01/18/99 DATE OPENED: 01/25/99 DATE CODE: DR 9-97 SERIAL NUMBER: T6239003 NEW SERIAL NUMBER: MODEL AND GRADE: 700 300 WIM SS/SYN/DM
ACCESSORIES: W/STUDS

ENHANCED

FROM:

SHIP TO:

PARKER, JEFF
N 602 LEHMAN LAKE RD
BARRONETT WI 54813

PARKER, JEFF
N 602 LEHMAN LAKE RD
BARRONETT WI 54813

CUST NO: 118756 C.O.D.

ACCOUNT NUMBER: PROM DATE: ESTIMATED: VIA: ACCOUNT NUMBER W/C: 830145 WRITE:

GUN CONDITION

- NEW
- LIGHTLY WORN
- WORN
- VERY WORN
- UNREPAIRABLE
- MARRED

REPAIR CHARGE

EXCISE
TAX
INSURANCE
UPS
PARCEL POST
TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			E1	F1
BOLT ASSY.		B3			E2	F2
BARREL ASSY.		B4			E3	F3
REC. ASSY.		B5			E4	F4
WOOD						F5
METAL						

*Left discharged cutting thread
check for heavy bolt left*

MAIN FAULT

*Upon receipt we could duplicate the reported concern, but found
not much to try. May have been upset to previous visit.*

PARTS

COMMENTS

*Repair to complete trigger assembly
& check for heavy bolt left*

REPAIRMAN: PROOF: CLEAN TEST TARGET: PATTERN:
GALLERY TESTER: DATE: DATE: DATE: DATE: DATE: DATE:

OFFICE COPY

RD6825 REV. 7/97

JEFF PARKER
N602 Lehman Lake Road
Barronett, WI 54813
715/468-2846

January 7, 1999

Mr. Fred Supry
Remington Arms Services
14 Hoefler Avenue
Ilion, NY 13357

Dear Fred Supry:

I purchased a new Remington 300 Win Mag, Model 700 BDL Stainless Syn DM, serial number T6239003, in 1997. I never had a chance to sight it in until October of 97. I had trouble right away with bolt not cocking. I removed the bolt and cleaned it; it seemed to be working fine until I went elk hunting in late October. After shooting once, the bolt would not cock with the safety off. I returned the safety to the safe position, I worked the action and the bolt cocked, when I returned the safety to the fire position, the next thing I knew the rifle discharged cutting my right thumb severely. After that, every time I touched the trigger of the rifle while on safety, the rifle would discharge when the safety was moved to the fire position.

I own an identical rifle in the 30-06 caliber and have never had any trouble. I have been instructed by Remington to send my rifle to your attention regarding the repair or replacement of this rifle. This rifle has only been fired approximately 10 times. The model 700 BDL STAINLESS SYN DM is a nice rifle; but you must have trust in your rifle!

I will look forward to hearing from you soon regarding the necessary repairs or a different rifle in the same caliber. Thank you in advance for your assistance.

Sincerely,



Jeff Parker

DATE DATE TARGET