

| | | | |
|-----------------------|--------------------------|-----------------------|---|
| File Number: | 12556 | Arms Service number: | 9923771 |
| Last Name: | ROBINSON | First Name: | MITCH |
| Street: | 11381 LA SALLE STREET | City: | YALE |
| State: | MI | Zip: | 48097 |
| Home Ph: | 810-387-2796 | | |
| Work Ph: | | | |
| Product Type: | F A T | | |
| Type Concern: | S | PI PD P S | Concern Code: 1007 |
| Concern: | FIRED ON SAFE RELEASE | | |
| Cause Code: | 4040 | Cause: | OTHER - COULD NOT DUPLICATE |
| Assigned To: | SUPRY | Classification: | UND UNJ UNC UND |
| Settlement Detail: | REPLACE TPA N/C | Settlement Amount: | 640.00 |
| Date Opened Rem: | 12/3/99 | Date Opened by P/S: | 12/9/99 |
| Caliber: | 30-06 | | |
| Date of Incident: | | Date Closed: | 12/3/99 |
| Bullet Weight: | | | |
| Date to Analysis: | | Date from Analysis: | |
| Manufacturer: | | | |
| Model: | 700 | Serial: | T6246066 |
| Date Code: | ES | Date Mfgd: | 10/1/98 |
| RAMAC: | 700 | Litigation: | <input type="checkbox"/> |
| PreLitigation: | <input type="checkbox"/> | Obsolete: | <input type="checkbox"/> |
| Custody: | | Comments: | Could not duplicate customers FSR concern. Replace TPA at n/c as gesture of goodwill. |
| Time of Modification: | 2:35:45 PM | Date of Modification: | 12/9/99 |

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 99-23771

INITIAL
TEF

CUSTOMER ORDER NO.

| | | | | | | |
|---------------------------|-------------------------|-----------------------|---------------------------|-------------------|------------------------------|-----------|
| DATE RECEIVED 12/02/99 | DATE OPENED 12/03/99 | DATE CODE ES 10-98 | SERIAL NUMBER T6246066 | NEW SERIAL NUMBER | MODEL AND GRADE 700 30-06 | EDL/SS/DM |
| ACCESSORIES W/STUDS | | | | | | |

ENHANCED

FROM:

ROBINSON MITCH
11381 LA SALLE STREET
YALE MI 48097

SHIP TO:

ROBINSON MITCH
11381 LA SALLE STREET
YALE MI 48097

CUST NO: 215427 C.O.D.L

| | | | | | |
|----------------|------------------------------|--------------------------------|------------|-------------------|------------|
| ACCOUNT NUMBER | ACCOUNT NUMBER N/C 230145 | WRITE <input type="checkbox"/> | PROM. DATE | ESTIMATED 12/8 | VIA UPS |
|----------------|------------------------------|--------------------------------|------------|-------------------|------------|

- GUN CONDITION
- NEW
 - LIGHTLY WORN
 - WORN
 - VERY WORN
 - UNREPAIRABLE
 - MARRED

PRODUCT SERVICE

| |
|---------------|
| REPAIR CHARGE |
| EXCISE |
| TAX |
| INSURANCE |
| UPS |
| PARCEL POST |
| TOTAL |

n/c

| CUSTOMER CONCERN | AMMO | FUNCTION | FINISH | ACCURACY | FIT | INSPECT |
|------------------|------|----------|--------|----------|-----|---------|
| CYCLE | A1 | B1 | | | | |
| TRIGGER GROUP | | B2 | | | E1 | F1 |
| BOLT ASSY. | | B3 | | | E2 | F2 |
| BARREL ASSY. | | B4 | | D1 | E3 | F3 |
| REC. ASSY. | | B5 | | D2 | E4 | F4 |
| WOOD | | | C1 | D3 | E5 | F5 |
| METAL | | | C2 | | | |

MAIN FAULT

Could not duplicate customer concern

PARTS

COMMENTS *Replace TPA at n/c to restore customer's confidence. FCS 12/9/99*

| | | | | | |
|-------------------------|-------|-------|------|--------|---------|
| REPAIRMAN <i>DBL</i> | PROOF | CLEAN | TEST | TARGET | PATTERN |
| GALLERY TESTER | DATE | DATE | DATE | DATE | DATE |

OFFICE COPY

RD6925 REV. 7 97

11381 LaSalle Street
Yale, MI 48097
November 22, 1999

Hello:

I purchased the enclosed rifle on August 25, 1999. I purchased the rifle at Bass Pro Shops Outdoor World located in Auburn Hills, Michigan.

On November 9, 1999, I took the rifle to a local gun range to sight it in. I fired the gun 15 times. Since I was at a range, I never placed any shells in the magazine. Instead, I loaded one shell at a time directly into the chamber. I am very familiar with your Model 700 because I own 2 other 700s: one chambered in a .270 and one in a 7 mm magnum.

On Friday, November 19, I was sitting in my blind deer hunting. A deer appeared, and I placed the forearm of the rifle on my blind's shooting rail. I placed my thumb behind the safety and my index finger in front of the safety. I then moved the safety to the fire position. When the safety tang hit the fire position, the gun discharged. There was absolutely nothing in or around the trigger. This caught me completely by surprise and even scared me a little as nothing like this has ever happened to me before. I am not a new hunter. I am 56 years old and have been hunting for over 40 years, killing more than 40 deer. I have also hunted in Alaska, Alabama, and Colorado. Fortunately, no one was hurt as I always do my best to practice safe gun handling.

In my mind, I don't think that I can ever trust this particular rifle again. If you do or do not find something wrong with it and send the same rifle back, I'm going to trade it in on a Weatherby or a Browning.

Thank you for your time.

Luck,

Mitch Robinson

Mitch Robinson

TEL # 810-387-2796

11381 LaSalle Street
Yale, MI 48097
November 22, 1999

Hello:

I purchased the enclosed rifle on August 25, 1999. I purchased the rifle at Bass Pro Shops Outdoor World located in Auburn Hills, Michigan.

On November 9, 1999, I took the rifle to a local gun range to sight it in. I fired the gun 15 times. Since I was at a range, I never placed any shells in the magazine. Instead, I loaded one shell at a time directly into the chamber. I am very familiar with your Model 700 because I own 2 other 700s: one chambered in a .270 and one in a 7 mm magnum.

On Friday, November 19, I was sitting in my blind deer hunting. A deer appeared, and I placed the forearm of the rifle on my blind's shooting rail. I placed my thumb behind the safety and my index finger in front of the safety. I then moved the safety to the fire position. When the safety tang hit the fire position, the gun discharged. There was absolutely nothing in or around the trigger. This caught me completely by surprise and even scared me a little as nothing like this has ever happened to me before. I am not a new hunter. I am 56 years old and have been hunting for over 40 years, killing more than 40 deer. I have also hunted in Alaska, Alabama, and Colorado. Fortunately, no one was hurt as I always do my best to practice safe gun handling.

In my mind, I don't think that I can ever trust this particular rifle again. If you do or do not find something wrong with it and send the same rifle back, I'm going to trade it in on a Weatherby or a Browning.

Thank you for your time.

Luck,

Mitch Robinson

Mitch Robinson

TEL # 810-387-2796