

File Number:	11485	Arms Service number:	9909616
Last Name:	RYLEES ACE HARDWARE	First Name:	
Street:	1121 MICHIGAN ST NW	City:	GRAND RAPIDS
State:	MI	Zip:	49503
Home Ph:		Work Ph:	
Product Type:	F	F A T	
Type Concern:	S	PI PD P S	
Concern Code:	1007		
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4040	Cause:	OTHER - UNSPECIFIED OR UNDETERMINED
Assigned To:	SANTA	Classification:	UNC
		UNJ UNC UND I	
Settlement Detail:	REPLACE TRIG ASSEM AT N/C	Settlement Amount:	\$50.0
Date Opened Rem:	04/15/1999	Date Opened by P/S:	04/15/1999
Caliber:	7MM MAG		
Date of Incident:		Date Closed:	04/16/1999
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	A6499527
Date Code:	DO	Date Mfgd:	09/01/1977
RAMAC:	700	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	
Time of Modification:	8:36:53 AM	Date of Modification:	04/16/1999

## RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 99-09616

INITIAL

CUSTOMER ORDER NO.

RLP

DFAL 755199

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

04/13/99

04/15/99

A6499527

700

7MM MAG

EDL

ACCESSORIES

W/STUDS

SCOPE BASE

L/SIGHTS

DO 9-77 2ND TIME IN

FROM:

SHIP TO:

RYLEES ACE HARDWARE #275

1121 MICHIGAN ST NE

GRAND RAPIDS

MI 49503

RYLEES ACE HARDWARE #275

1121 MICHIGAN ST NE

GRAND RAPIDS

MI

49503

CUST NO: 023182 C.O.D.L

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

☐ NEW☐ LIGHTLY WORN☐ WORN☐ VERY WORN☐ UNREPAIRABLE☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

C1

D3

METAL

C2

MAIN FAULT

Upon receipt we could not duplicate the reported  
Concern, but did not that more than normal fire was required  
to move the safety.

PARTS

COMMENTS

#26345

1007

4040

Repaired the complete  
trigger assembly at no charge  
Checked trigger clearance in gun

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD5925 REV 7-97

PS 35368



**DEFECTIVE MERCHANDISE REPORT**  
FOR DEFECTIVE POLICIES B AND C ONLY.

DFAL 755199

275N  
STORE NO.

SOURCE NO.

B

DATE

3-29-99

To Remington

DEALER ADDRESS  
Rylee's ACE Hardware #215  
1121 Michigan Ave. N.E.  
Grand Rapids, Mich. 49503

THE FOLLOWING MERCHANDISE HAS PROVEN DEFECTIVE:

Quantity	Fcty. No.	Stock No.	Description	Nature Of Defect	Unit Price	Amount
1			Remington 700 BBL Cal. 7mm Mag Ser. # A6499527	fires when safety is disengaged. Please see Attached note!		

TOTAL

1. ☐ Please issue credit in duplicate to ACE HARDWARE CORP. marked for  
STORE NO. \_\_\_\_\_ Send credit to:

**ACE HARDWARE CORPORATION**  
2200 KENSINGTON COURT  
OAK BROOK, ILLINOIS 60521  
ATTENTION DEFECTIVE GOODS DEPT.

2. ☐ We have replaced this item to our customer.  
3. ☒ In warranty. ☐ Initial failure.  
4. ☐ Please replace and return to dealer address shown above.  
5. ☒ Please repair and return to dealer address shown above.  
6. ☐ If a repair charge is involved, please send an estimate of cost before  
repairing to the dealer address shown above.  
7. ☐ Please send a return authorization for above item(s) with complete  
return instructions to dealer address shown above.  
8. ☐ Please advise disposition of item(s) listed above.  
9. ☐ Please send replacement part(s) at once RUSH to dealer address shown above.  
10. ☒ Additional comments: Customer property - Thanks

I certify that merchandise credited or replaced without return will be destroyed

SIGNATURE OF  
STORE OFFICIAL:

Kim Butler

STOCK NO. 90315

3-9-99

D

~~Johnston Optical Company~~

- Since 1876 -

21 Michigan, N.E. - 105 Towers Medical Building  
Grand Rapids, Michigan 49503  
Phone (616) 458-1951

Dear Sirs,

I am sending you my 7MM Magnum for you to look at. It fires occasionally when I take the saftey off.

I sent it back to you about 10 years ago for the same reason and you fixed it. It has been good all these years until now. Last time this happened I first took it to two different gunsmiths and they could not figgure out the problem. They both said it was in the trigger. They replaced the trigger four times and it didn't help. When I sent it back to you the trigger was replaced again because it was not a Remington trigger and you also did something to the saftey. Whatever it was it worked.

I am buying a new Remington 7MM and giving this one to my son. I want to make sure it is in good shape when I do this.

If you have any questions please give me a call at the above telephone number.

Thanks

*Brent Balkema*  
Brent Balkema

DEALER ADD

F Har Ware  
nigan Ave. 1  
ids, Mich. 4

Of Defect

hen Safe  
ged,  
e Attack

N

ATTENTION  
ATTOR CONSUMER Affairs  
14 HOOFLER AVE  
ELION, NY 13357

er address shown above.

operty - Thanks

redited or replaced without return will be de

*Kim Cutler*