

File Number:	11888		Arms Service number:	9918489	
Last Name:	VOLT		First Name:	MARK	
Street:	11350 HWY 134		City:	KREMMLING	
State:	CO	Zip:	80459	Home Ph:	
Work Ph:		Product Type:	F	F A T	
Type Concern:	S	PI PD P S	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS		
Assigned To:	SANITA	Classification:	UNJ	UNJ UNC UND	
Settlement Detail:	REPAIR AT SPEC PRICE		Settlement Amount:	\$0.00	
Date Opened Rem:	9/23/99	Date Opened by P/S:	10/4/99	Caliber:	22-250
Date of Incident:		Date Closed:	10/5/99	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	A6531905	Date Code:	RO
Date Mfgd:	11/1/94				
RAMAC:	700	Litigation:	☐	PreLitigation:	☐
Obsolete:	☐				
Custody:		Comments:	TRIGGER ADJ SCREWS ALTERED, ACTION DIRTY		
Time of Modification:	8:56:04 AM		Date of Modification:	10/5/99	

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 99-18489

INITIAL CUSTOMER ORDER NO.

TEF

Prod. Service

DATE RECEIVED	DATE OPENED	DATE CODE	SERIAL NUMBER	NEW SERIAL NUMBER	MODEL AND GRADE
09/22/99	09/23/99	RD 11-94	A6531905		700 22-250 BDL
ACCESSORIES W/STUDS SCOPE BASE L/SIGHTS					

FROM:

SHIP TO:

VOLT MARK
11360 HWY 134
PO BOX 9
KREMMLING CO 80459

VOLT MARK
11360 HWY 134
PO BOX 9
KREMMLING CO 80459

GUST NO: 214084 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER I/C

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
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CYCLE	A1	B1	Fires when safety is taken off.			
TRIGGER GROUP		B2			E1	F1
BOLT ASSY.		B3			E2	F2
BARREL ASSY.		B4		D1	E3	F3
REC. ASSY.		B5		D2	E4	F4
WOOD			C1	D3	E5	F5
METAL			C2			

MAIN FAULT

Unable to duplicate the Customer Concern, but did find the trigger adj & stop screws have been backed out & all screws were yellow & being color substituted. Also found dirty action. Rifle properly maintained. Trigger Pull: 3 lbs.

COMMENTS

Replace the complete trigger group & clean action at 1/2 the repair cost - Go ahead

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
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C.R.

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 7/97

Mark Volt
11360 Hwy 134
PO Box 9
Kremmling, Colo. 80459
Phone 970-724-9424

Sept 9, 1999
Sept 9

TO: Remington Arms Service
ATTN: Consumer Repairs
14 Hoesler Ave.
Ilion, NY. 13357

Dear Consumer Repair Dept.,

I am enclosing my Remington 700 BDL 22-250, (ser. # **A6531905**) to you for repair of a safety issue. The problem is the gun firing when the safety is taken off. This has happened 3 times in the last two years. Luckily no one has been hurt. I can't ignore this problem any longer, and it's time to get it fixed. I am sending it back to you at Remington because I have heard of the same safety problem in other ADL's and BDL's. No trigger work has been performed on this gun to the best of my knowledge.

I appreciate your attention to and repair of this item

Sincerely

Mark W. Volt

Mark Volt