

Remington.[®]

Madison, NC

MEMORANDUM
ATTORNEY - CLIENT PRIVILEGE

TO: Lauren Coe
Remington, Madison – Legal

TO: Jon Sprole
General Counsel

TO: Derek Watkins
Director of Product Technologies

TO: Scott Blackwell
Remington, Madison- CSO/CMO

TO: Jason Gyure
Remington, Madison - Corporate Controller

TO: Sean Dwyer
Remington, Madison - CTO

TO: Dale Wills
Swanson, Martin & Bell

TO: Jessica Bismark
Swanson, Martin & Bell

TO: John Trull
Senior Vice President and General Manager for Long Guns

TO: Keith Enlow
Senior Vice President and General Manager for Ammunition

TO: Jay Stuart
Vice President Business Development & Sales Support

TO: Paul Merz
Plant Manager – Ilion

PRODUCTSERVICE/MONTHLYCOVER.DOC

CM 12/10/12

TO: Jamey Halley
Plant Manager – Mayfield

TO: Ryan Cleckner
Director of Compliance & Corporate Security

TO: Tony Moore
Chief Supply Chain & Product Dev Officer

TO: Kevin Miniard
Chief Manufacturing Officer

TO: Greg Parker
Director Operational Excellence

TO: Leland Nichols
Senior Vice President and General Manager for Handguns (Remington and PARA brands)

FROM: Christy Mitchell/ Dell Marie Fulcher
Madison-- Consumer Affairs Administrators

RE: November 2012 - Monthly Report

I have enclosed a copy of the monthly report for Product Service. Additional documents with the monthly report are as follows:

Files Opened during the month – Ammo related and Firearms related issues handled at Ilion & Madison.

Files Closed during the month – Ammo related and Firearms related issues handled at Ilion & Madison.

Personal Injury Files Opened or Closed during the month

Monthly Insurance Report (This is a listing of all currently open files)

Remington®

FROM: Christy Mitchell (Consumer Affairs - Madison) Oct 10, 2012
Page 1 of 2

SUBJECT: Product Service Monthly Report
Month Ending: 11/30/12

CONSUMER AFFAIRS

Totals:

Files Opened	121 Unknown potential exposures
Files Closed	79 Represents a total cost of \$7,036
Settlement Checks Issued	2 Represents \$1,406 of the above

Ammo Concerns:

Files Opened	30 Unknown potential exposures
Files Closed	8 Represents a cost of \$1,358
Settlement Checks Issued	1 Represents \$1,027 of the above

Firearms Concerns:

Files Opened	91 Unknown potential exposures
Files Closed	71 Represents a cost of \$5,678
Settlement Checks Issued	1 Represents \$379 of the above

Legal Cases Worked on this Period:

Ammo Cases:

None

Firearm Cases:

None

Other Cases:

None

Ammo Pre-litigation concerns worked on this period:

REDACTED

Firearms Pre-litigation concerns worked on this period:

REDACTED

Case #	Firearm Model #	RAMAC	Cal./Ga.	Serial	Date of Manuf	Obsolete Firearm?	Concern	Date Opened	Date Closed	Alleged Claim by Customer	Cause	LastName	FirstName	PreLit	Lit	R-E	Product
	FNP 45																
	FNP 45																
	FNP 45																
	S&W Benelli																
	1187 870																
	1100																
	870																
	1187																
	Various Models																
	870																
	870																
	870																
	Nylon 66																
	597																
	597																
	597																
8185	700	26189	22-250 REM	S6495502	4-Jun-04	N	PD	21-Nov-12	*	Ammunition Exploded	Other - Unexamined	Snyder	Ron	N	N		A
	Ruger																
	XP100R																
	Nikko 7000																
8181	700	n/a	270 WIN			N	PI	20-Nov-12	*	Ammunition Exploded	Other - Unexamined	Hull	Todd	N	N		A
8183	770	85632	270 WIN	71567524	11-Sep-09	N	PD	20-Nov-12	*	Ammunition Exploded	Other - Unexamined	Dickinson	Ledon	N	N		A
8195	700	25771	270 WIN	D6811594	22-Aug-94	N	PI/PI	26-Nov-12	*	Ammunition Exploded	Other - Unexamined	Goolsby	Lane	N	N		A
8220	700	27361	270 WIN	G6574289	28-Mar-06	N	PI	28-Nov-12	*	Blowback in Face	Other - Unexamined	Kramer	Marvin	N	N		A
8154	700	26099	300 REM UM	S6397590	19-Mar-01	N	PD	13-Nov-12	*	Remington Firearm Damaged while using Remington Ammunition	Other - Unexamined	Lindell	Lester	N	N		A
8140	770	85636	300 WIN MA	71451490	19-May-08	N	PD	9-Nov-12	*	Remington Firearm Damaged while using Remington Ammunition	Other - Unexamined	Watkins	Curtis	N	N		A
	S&W Model 58																
8160	700	25803	7MM REM MA	B6818447	3-Oct-86	N	PD	12-Nov-12	5-Dec-12	Remington Firearm Damaged while using Remington Ammunition	Other - Unexamined	Harrison	Roy	N	N	290765	A

Confidential

Page 1 of 1

Case #	Firearm Model #	RAMAC	Cal./Ga.	Serial	Date of Manuf	Obsolete Firearm?	Concern	Date Opened	Date Closed	Alleged Claim by Customer	CAUSE	LastName	FirstName	PreLit	Lit	R-E	Product	Settlement	Amount
[REDACTED]	1187	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	870	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	1100	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	1187	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8060	721	n/a	270 WIN	270162	1-Jan-52	Y	PD	18-Oct-12	1-Nov-12	Remington Firearm Damaged while using Remington Ammunition	Over Pressured Factory Load	Johnson	David	N	N	285941	A	Per Lonoke, repair no charge	\$76
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
																		Total:	[REDACTED]

Confidential

Case #	Firearm Model #	RAMAC	Cat./Ga.	Serial	Date of Manuf	Obsolete Firearm?	Concern	Date Opened	Date Closed	Alleged Claim by Customer	Cause	LastName	FirstName	PreLit	Lit	R-E	Product
8169	7	20000	308 WIN			N	S	15-Nov-12	*	Fired on Safe Release	Other - Unexamined	Hanrahan	Mark	N	N		F
	522																
	541																
	597																
	597																
	597																
	597																
	597																
	597																
	597																
	597																
	597																
	597																
	597																
	597																
8143	600	n/a	222 REM	9288	1-Apr-64	Y	S	12-Nov-12	30-Nov-12	Defective Parts	Other - Unexamined	Hurley	Douglas	N	N	290773	F
8161	600	n/a	243 WIN	90761		Y	S	13-Nov-12	*	Defective Parts	Other - Unexamined	Snyder	John	N	N		F
8170	600	n/a	243 WIN	6744774	1-Jul-74	Y	S	16-Nov-12	16-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Lavan	Larry	N	N	289051	F
8187	660	n/a	222 REM	116416	1-Jun-68	Y	S	26-Nov-12	26-Nov-12	Unexplained Discharge - No Mention of Safety Position	Altered Adjustments or Components	Carruth	E.L.	N	N	289964	F
8151	700	84370	223 REM	G6831210	23-Mar-09	N	S	13-Nov-12	13-Nov-12	Fired on Bolt Closing	Could Not Duplicate Concern	Wight	Michael	N	N	288901	F
8136	700	27474	243 WIN	E6477286	12-Aug-98	N	S	9-Nov-12	9-Nov-12	Fired on Safe Release	Improper Maintenance	Morin	Mike	N	N	288683	F
8146	700	n/a	243 WIN			N	S	12-Nov-12	*	Fired on Safe Release	Other - Unexamined	Bowers	Jim	N	N		F
8192	700	n/a	25-06	n/a		N	S	26-Nov-12	26-Nov-12	Fired on Safe Release	Not Examined by Product Service	Bader	Erica	N	N	n/a	F
8205	700	n/a	25-06 REM			N	S	27-Nov-12	*	Fired With Safe ON	Other - Unexamined	Arbutnot	Todd	N	N		F
8111	700	n/a	270 WIN	6408393	1-Feb-71	N	S	2-Nov-12	2-Nov-12	Fired on Bolt Closing	Could Not Duplicate Concern	Gardner	John	N	N	287526	F
8118	700	84177	270 WIN	RR45325A	23-Jul-12	N	S	5-Nov-12	26-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Jones	Allan	N	N	290108	F
8132	700	n/a	270 WIN	379786		N	S	8-Nov-12	8-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Hamerlinck	Daniel	N	N	287200	F
8171	700	25791	270 WIN	C6464725	7-Nov-89	N	S	16-Nov-12	16-Nov-12	Delayed Firing - Firearms	Improper Maintenance	Riegler	Craig	N	N	289516	F
8216	700	25791	270 WIN	G6215563	26-Feb-02	N	PD/S	28-Nov-12	*	Fired on Safe Release	Other - Unexamined	Martin	Wayne	N	N		F
8158	700	26096	300 RUM	E6767909	17-Aug-01	N	PD	14-Nov-12	14-Nov-12	Barrel Damaged (Other than Burs)	Fired While Obstructed	Scheels Sport S	---	N	N	289226	F

Case #	Firearm Model #	RAMAC	Cal./Ga.	Serial	Date of Manuf	Obsolete Firearm?	Concern	Date Opened	Date Closed	Alleged Claim by Customer	Cause	LastName	FirstName	PreLit	Lit	R-E	Product
8128	700	n/a	300 WIN MA	A6219789	6-Nov-75	N	S	8-Nov-12	8-Nov-12	Fired on Bolt Closing	Altered Adjustments or Components	Yeargain	Chuck	N	N	288463 /461/46	F
8127	700	n/a	3006 SPRG	6750844		N	PD/S	7-Nov-12	*	Fired on Bolt Closing	Other - Unexamined	LeBlanc	Stephen	N	N	290673	F
8128	700	n/a	3006 SPRG	6258474	1-Jul-69	N	S	8-Nov-12	8-Nov-12	Fired on Bolt Closing	Altered Adjustments or Components	Yeargain	Chuck	N	N	288463 /461/46	F
8130	700	n/a	3006 SPRG	6631961	1-Apr-73	N	S	8-Nov-12	8-Nov-12	Fired on Safe Release	Altered Adjustments or Components	Jim's Firearms	---	N	N	288471	F
8162	700	n/a	3006 SPRG			N	PD	13-Nov-12	*	Fired on Safe Release	Other - Unexamined	Mays	Rebecca	N	N		F
8231	700	n/a	3006 SPRG	6368866		N	S	27-Nov-12	*	Fired on Safe Release	Other - Unexamined	Kupillas	Greg	N	N		F
8233	700	n/a	3006 SPRG	673351		N	C	27-Nov-12	*	Other - Firearms	Other - Unexamined	Kupillas	Greg	N	N		F
8234	700	n/a	3006 SPRG	A6280946	25-Mar-76	N	C	27-Nov-12	*	Other - Firearms	Other - Unexamined	Kupillas	Greg	N	N		F
8124	700	n/a	30-06 SPRG	6342412	1-Jul-70	N	S	6-Nov-12	28-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Modesti	Rich	N	N	290248	F
8128	700	n/a	308 WIN	B6323490	16-Jun-81	N	S	8-Nov-12	8-Nov-12	Fired on Bolt Closing	Altered Adjustments or Components	Yeargain	Chuck	N	N	288463 /461/46	F
8175	700	n/a	308 WIN	6462304		N		16-Nov-12	*	Unknown Claim	Other - Unexamined	Pledger	George	N	N	288935	F
8177	700	85435	308 WIN	G7169354	19-Apr-12	N	PI/PD/S	19-Nov-12	*	Fired With Safe ON	Other - Unexamined	Ray	Seth	N	N		F
8184	700	n/a	308 WIN	6462317		N	S	21-Nov-12	*	Fired on Safe Release	Other - Unexamined	Lindenmuth Jr.	John	N	N		F
8219	700	n/a	308 WIN	A6607261		N	PI/S	27-Nov-12	*	Fired on Bolt Closing	Other - Unexamined	Patton	Eddie	N	N		F
8245	700	84207	308 WIN	G6702647	26-Oct-07	N	PI/PD	29-Nov-12	*	Fired on Bolt Opening	Other - Unexamined	Wilson	Sid	N	N		F
8122	700	25645	338 LAPUA	G6995634	24-Aug-10	N	PD	6-Nov-12	6-Nov-12	Defective Parts	Sent in for Evaluation	Jensen Arms		N	N	287672	F
8114	700	27580	50 CAL	ML061008	7-Apr-97	Y	S	2-Nov-12	2-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Groner	Lindy	N	N	287717	F
8116	700	20000	6MM REM	6540547	1-Apr-72	N	S	5-Nov-12	5-Nov-12	Fired on Safe Release	Altered Adjustments or Components	Wells	Bruce	N	N	288079	F
8128	700	n/a	6MM REM	6347820	1-Jun-70	N	S	8-Nov-12	8-Nov-12	Fired on Bolt Closing	Altered Adjustments or Components	Yeargain	Chuck	N	N	288463 /461/46	F
8249	700	n/a	7MM	B6455911		N	PI	30-Nov-12	*	Blowback in Face	Other - Unexamined	Bush	Scott	N	N		F
8144	700	n/a	7MM MAG	A6368359	19-Oct-76	N	PD	12-Nov-12	*	Fired on Safe Release	Other - Unexamined	Sipes	Paul	N	N		F
8142	700	27480	7MM REM MA	E6418599	11-Nov-97	N	PD	12-Nov-12	*	Fired on Bolt Closing	Other - Unexamined	Jacks	Chris	N	N		F
8142	700	27453	7MM REM MA	G6314735	11-Jun-03	N	PD	12-Nov-12	*	Fired on Bolt Closing	Other - Unexamined	Jacks	Chris	N	N		F
8188	700	n/a	7MM REM MA	A6737146	23-Mar-79	N	S	26-Nov-12	26-Nov-12	Fired on Bolt Closing	Could Not Duplicate Concern	Harper	Bruce	N	N	289653	F
8209	700	n/a	7MM REM MA	153275	1-May-65	N	PI/PD	27-Nov-12	*	Fired on Bolt Opening	Other - Unexamined	Kowalsky	John	N	N	291908	F
8131	700	n/a				N	C	8-Nov-12	*	Unknown Claim	Other - Unexamined	Mercer	Linda	N	N		F
8221	700	n/a				N	S	28-Nov-12	*	Fired on Bolt Opening	Other - Unexamined	Voutwell	Luvon	N	N		F
8221	700	20000				N	S	28-Nov-12	*	Fired on Bolt Opening	Other - Unexamined	Voutwell	Luvon	N	N		F
8235	710	27410	3006 SPRG	71257372	1-Dec-05	N	S	28-Nov-12	*	Fired on Bolt Closing	Other - Unexamined	Culpepper	Bryant	N	N		F
8174	770	85648	300	M71868661	26-Sep-12	N	PD	16-Nov-12	*	Fired on Bolt Opening	Other - Unexamined	Eicheverry	Frederick	N	N		F
8194	770	85637	243 WIN	M71822379	29-May-12	N	PD	26-Nov-12	*	Ammunition Exploded	Other - Unexamined	Wayne's Sportin	Rich Miller	N	N	292040	F
8133	770	85633	3008 SPR	M71786737	5-Mar-12	N	PI/S	8-Nov-12	*	Fired on Safe Release	Could Not Duplicate Concern	Thacker	Freda	N	N	290494	F
8125	770	85654	7MM MAG	M71700504	15-Sep-11	N	PI/S	7-Nov-12	*	Defective Parts	Other - Unexamined	Eurit	Aaron	N	N		F
870																	
870																	

R 2203667

[illegible]

[illegible]

Case #	Firearm Model #	RAMAC	Cal./Ga.	Serial	Date of Manuf	Obsolete Firearm?	Concern	Date Opened	Date Closed	Alleged Claim by Customer	Cause	LastName	FirstName	PreLit	Lit	R-E	Product	Settlement	Amount
	597																		
8143	600	n/a	222 REM	9288	1-Apr-64	Y	S	12-Nov-12	30-Nov-12	Defective Parts	Other - Unexamined	Hurley	Douglas	N	N	290773	F		\$0
8170	600	n/a	243 WIN	6744774	1-Jul-74	Y	S	16-Nov-12	16-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Lavan	Larry	N	N	289051	F	Per lion - Replace TA under recall @ n/c	\$44
8187	660	n/a	222 REM	116416	1-Jun-68	Y	S	26-Nov-12	26-Nov-12	Unexplained Discharge - No Mention of Safety Position	Altered Adjustments or Components	Carruth	E.L.	N	N	289964	F	Per lion, replace TPA, clean, test at no charge under recall	\$44
8091	700	26166	204 RUGER	S6558994	20-Mar-06	N	S	26-Oct-12	27-Nov-12	Fired on Safe Release	Other - Unexamined	Fisher	Cory	N	N	289893	F		\$0
8151	700	84370	223 REM	G6831210	23-Mar-09	N	S	13-Nov-12	13-Nov-12	Fired on Bolt Closing	Could Not Duplicate Concern	Wight	Michael	N	N	288901	F	Per lion - Replace TA & test @ n/c	\$51
8136	700	27474	243 WIN	E6477286	12-Aug-98	N	S	9-Nov-12	9-Nov-12	Fired on Safe Release	Improper Maintenance	Morin	Mike	N	N	288683	F	Per lion - Quote to repair @ a discount	\$0
8192	700	n/a	25-06	n/a		N	S	26-Nov-12	26-Nov-12	Fired on Safe Release	Not Examined by Product Service	Bader	Erica	N	N	n/a	F	Customer had local gunsmith change the trigger	\$0
8085	700	n/a	25-06 REM			N	PI/DP	25-Oct-12	20-Nov-12	Blowback in Face	Wrong Ammunition Fired in Gun	Wisdom	Josh	N	N		F	Return as received	\$0
8111	700	n/a	270 WIN	6408393	1-Feb-71	N	S	2-Nov-12	2-Nov-12	Fired on Bolt Closing	Could Not Duplicate Concern	Gardner	John	N	N	287526	F	Per lion, offer to replace TPA, clean, test at BLSM program price	\$29
8118	700	84177	270 WIN	RR45325A	23-Jul-12	N	S	5-Nov-12	26-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Jones	Allan	N	N	290108	F	Per lion - Replace TA & test @ n/c - warranty	\$51
8132	700	n/a	270 WIN	379786		N	S	8-Nov-12	8-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Hamerlinck	Daniel	N	N	287200	F	Per lion, replace TPA, clean and test at BLSM program price	\$29
8171	700	25791	270 WIN	C6464725	7-Nov-89	N	S	16-Nov-12	16-Nov-12	Delayed Firing - Firearms	Improper Maintenance	Riegler	Craig	N	N	289516	F	lion repaired at no charge	\$30
8158	700	26096	300 RUM	E6767909	17-Aug-01	N	PD	14-Nov-12	14-Nov-12	Barrel Damaged (Other than Burst)	Fired While Obstructed	Scheels Sport S	---	N	N	289226	F	Per lion - Repair at 1/2 normal cost - goodwill gesture	\$0
8104	700	26436	300 SAUM	S6447887	26-Jul-02	N	PI/DP	31-Oct-12	14-Nov-12	Fired in Wrong Gun	Wrong Ammunition Fired in Gun	Williams	Stan	N	N	289178	F	Per lion - Quote to repair @ 50% discount	\$0
8094	700	27387	300 WIN MA	G6452452	20-Dec-04	N	PD	29-Oct-12	7-Nov-12	Ammunition Exploded	Other - Unspecified or Undetermined - Firearms	Sierra Arms	Shawn Daniel	N	N	287159	F	Replace rifle w/ramac 27387 in exchange	\$189
8128	700	n/a	300 WIN MA	A6219789	6-Nov-75	N	S	8-Nov-12	8-Nov-12	Fired on Bolt Closing	Altered Adjustments or Components	Yeargain	Chuck	N	N	288463/4 61/465/4 60	F	Per lion - Quote to repair under BLM	\$116
8005	700	n/a	3006 SPR	A6408531	1-Jan-77	N	PI	4-Oct-12	1-Nov-12	Fired on Safe Release	Improper Maintenance	Reichert	Bob	N	N	285939	F	Repair at BLSM program price	\$9
8075	700	n/a	3006 SPRG	6407608	1-Feb-71	N	S	22-Oct-12	5-Nov-12	Fired on Bolt Closing	Could Not Duplicate Concern	Spaeth	Darrel	N	N	288116	F	Per lion - Quote to repair under BLM	\$29
8128	700	n/a	3006 SPRG	6258474	1-Jul-69	N	S	8-Nov-12	8-Nov-12	Fired on Bolt Closing	Altered Adjustments or Components	Yeargain	Chuck	N	N	288463/4 61/465/4 60	F	Per lion - Quote to repair under BLM	\$116
8130	700	n/a	3006 SPRG	6631961	1-Apr-73	N	S	8-Nov-12	8-Nov-12	Fired on Safe Release	Altered Adjustments or Components	Jim's Firearms	---	N	N	288471	F	Per lion - Quote to repair under BLM	\$29
8124	700	n/a	30-06 SPRG	6342412	1-Jul-70	N	S	6-Nov-12	28-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Modesti	Rich	N	N	290243	F	Per lion, replace TPA, clean, test at BLSM program price	\$29
8128	700	n/a	308 WIN	B6323490	16-Jun-81	N	S	8-Nov-12	8-Nov-12	Fired on Bolt Closing	Altered Adjustments or Components	Yeargain	Chuck	N	N	288463/4 61/465/4 60	F	Per lion - Quote to repair under BLM	\$116
8122	700	25645	338 LAPUA	G6995634	24-Aug-10	N	PD	6-Nov-12	6-Nov-12	Defective Parts	Sent in for Evaluation	Jensen Arms		N	N	287672	F	Repair no charge as goodwill	\$126

Case #	Firearm Model #	RAMAC	Cal./Ga.	Serial	Date of Manuf	Obsolete Firearm?	Concern	Date Opened	Date Closed	Alleged Claim by Customer	Cause	LastName	FirstName	PreLit	Lit	R-E	Product	Settlement	Amount
8114	700	27580	50 CAL	ML061008	7-Apr-97	Y	S	2-Nov-12	2-Nov-12	Fired on Safe Release	Could Not Duplicate Concern	Groner	Lindy	N	N	287717	F	Per lion, can offer to replace TPA, clean, check over at 1/2 normal cost	\$0
8116	700	20000	6MM REM	6540547	1-Apr-72	N	S	5-Nov-12	5-Nov-12	Fired on Safe Release	Altered Adjustments or Components	Wells	Bruce	N	N	288079	F	Per lion, replace TPA, clean, test at BLSM program price	\$29
8128	700	n/a	6MM REM	6347820	1-Jun-70	N	S	8-Nov-12	8-Nov-12	Fired on Bolt Closing	Altered Adjustments or Components	Yeargain	Chuck	N	N	288463/4 61/465/4 60	F	Per lion - Quote to repair under BLM	\$116
6656	700	n/a	7MM	A6448219	28-Apr-77	N	PD	7-Oct-11	15-Nov-12	Unexplained Discharge Safe OFF	Improper Maintenance	Edwards	Kelly	N	N		F	Return as received	\$0
8032	700	27097	7MM REM MA	G7099328	3-Oct-11	N	PI/PD	12-Oct-12	9-Nov-12	Blowback in Face	Wrong Ammunition Fired in Gun	Moore	Franklin	N	N	285206	F	Repair @ n/c - goodwill gesture	\$54
8188	700	n/a	7MM REM MA	A6737146	23-Mar-79	N	S	26-Nov-12	26-Nov-12	Fired on Bolt Closing	Could Not Duplicate Concern	Harper	Bruce	N	N	289653	F	Per lion, replace TPA, clean, test at BLSM price	\$66
742																			
750																			
8086	770	85637	243 WIN	71472180	13-Aug-08	N	S	26-Oct-12	16-Nov-12	Unexplained Discharge Safe ON	Other - Unspecified or Undetermined - Firearms	Reedy	Weldon	N	N	286984	F	Refunding for rifle	\$379
8088	770	85656	3006 SPRG	71543504	31-Jul-09	N	S	26-Oct-12	8-Nov-12	Unexplained Discharge - No Mention of Safety Position	Could Not Duplicate Concern	Schiebler	Joseph	N	N	286965	F	Replace TPA to restore confidence, clean, test no charge	\$41
870																			
870																			
870																			
870																			
870																			
887																			
1187																			
1187																			
1187																			
Carbon 15																			
Carbon 15 Pistol																			
DPMS A15																			
DPMS A15																			
DPMS Oracle																			

Case #	Firearm Model #	RAMAC	Cal./Ga.	Serial	Date of Manuf	Obsolete Firearm?	Concern	Date Opened	Date Closed	Alleged Claim by Customer	Cause	LastName	FirstName	PreLit	Lit	R-E	Product	Settlement	Amount
[REDACTED]	FOUR	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	PARDNER	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	Versa Max	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	XM15E2S	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	XM15E2S	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	XM15-E2S	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
																		Total:	[REDACTED]

R 2203672

Case #	Firearm Model #	RAMAC	Cal./Ga.	Serial	Date of Manuf	Obsolete Firearm?	Concern	Date Opened	Date Closed	Alleged Claim by Customer	Cause	LastName	FirstName	Prel. Lit	R-E	Product
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	597	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
8085	700	n/a	25-06 REM			N	PI/PD	25-Oct-12	20-Nov-12	Blowback in Face	Wrong Ammunition Fired in Gun	Wisdom	Josh	N	N	F
8104	700	26436	300 SAUM	S6447867	26-Jul-02	N	PI/PD	31-Oct-12	14-Nov-12	Fired in Wrong Gun	Wrong Ammunition Fired in Gun	Williams	Stan	N	N	289178 F
8005	700	n/a	3006 SPR	A6408531	1-Jan-77	N	PI	4-Oct-12	1-Nov-12	Fired on Safe Release	Improper Maintenance	Reichert	Bob	N	N	285939 F
8177	700	85435	308 WIN	G7169354	19-Apr-12	N	PI/PD/S	19-Nov-12	*	Fired With Safe ON	Other - Unexamined	Ray	Seth	N	N	F
8219	700	n/a	308 WIN	A6607261		N	PI/S	27-Nov-12	*	Fired on Bolt Closing	Other - Unexamined	Patton	Eddie	N	N	F
8245	700	84207	308 WIN	G6702647	26-Oct-07	N	PI/PD	29-Nov-12	*	Fired on Bolt Opening	Other - Unexamined	Wilson	Sid	N	N	F
8249	700	n/a	7MM	B6455911		N	PI	30-Nov-12	*	Blowback in Face	Other - Unexamined	Bush	Scott	N	N	F
8032	700	27097	7MM REM MA	G7099328	3-Oct-11	N	PI/PD	12-Oct-12	9-Nov-12	Blowback in Face	Wrong Ammunition Fired in Gun	Moore	Franklin	N	N	285208 F
8209	700	n/a	7MM REM MA	153275	1-May-65	N	PI/PD	27-Nov-12	*	Fired on Bolt Opening	Other - Unexamined	Kowalsky	John	N	N	291908 F
8133	770	85633	3006 SPR	M71786737	5-Mar-12	N	PI/S	8-Nov-12	*	Fired on Safe Release	Could Not Duplicate Concern	Thacker	Freeda	N	N	290494 F

Confidential

8125	770	85654	7MM MAG	M71700504	15-Sep-11	N	PI/S	7-Nov-12	*	Defective Parts	Other - Unexamined	Eurlit	Aaron	N	N		F
	870																
	870																
	870																
	870																
	1187																
	1187																
	1187																
	870 BARREL ONLY																
	870 BARREL ONLY																
	CARBON 15																
	DPMS A15 H&R Handl- Rifle																
	XM15E2S																
	XM15-E2S																

Confidential

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
												917 VS	
279	115224	3-Aug-06	Bias	Scott	12-Jul-06	Blowback in Face - Cut forehead	F	LA		\$0	PI	710	13-Nov-03
												Colt Hand Gun	
												870	
												A-Bolt Model 70	
453		2-Oct-06	Merrell	James & Debra	5-Nov-05	My Gun Blew Up - Thumb and Finger	F	TN		\$0	PI/PD	700ML	
												870	
												Apache NY 77	
599		13-Nov-06	Uselding	Chad	12-Nov-06	Fired on Safe Release - cut on hand	F			\$0	PI/PD	700	20-Sep-00
												7400	
												7400	
												870	
644		8-Nov-05	Treece v. Remington	Jeffrey	14-Nov-05	Blowback in Face - Face	F	MO		\$0	PI	700	24-Oct-01
650		1-Mar-06	Hazelhursts v. Remington	James	10-Nov-01	Fired on Safe Release - Leg	F	NE		\$0	PI	700	
653		6-Jan-06	Green	Mike		My Gun Blew Up - Cuts to Face	F			\$0	PI/PD	721	
655		19-Jan-06	Snedegar	Robert	25-Nov-05	Unexplained Discharge - No Mention of Safety Position - Death	F			\$0	PI	700	
657		18-Jan-06	Self	Geddes	25-Nov-05	Excessive Report - Head	F	TN		\$0	PI	710	3-Mar-05
659		6-Jan-06	Greene	Mike		Blowback in Face - eyes	F	IA		\$0	PI	721	
												Spartan	
664		6-Jan-06	Ditto	Bob		Fired on Safe Release - Thumb	F	MO		\$0	PI	700	
674		22-Nov-06	Kuchta	Denis	22-Nov-06	Fired on Safe Release - cut thumb	F	PA		\$0	PI/S	Seven	27-Jan-03
												Ammo	
												XP-100	
												Unknown	
												1148	
												597	

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
												870	
												870 SM	
												597	
												1100	
												597	
												Sig P230	
												870	
												597	
												M-1 Grand	
												1100	
												597	
												MAGNUM	
												Unknown	
766		12-Dec-05	Carrara v. Remington	Robert	28-Nov-05	Blowback in Face - Face	F	PA		\$0	PI	710	6-Apr-01
												Unknown	
												Unknown	
												1100	
												870	
777		19-Sep-05	Thompson	Jason		Barrel Damaged (Other than Burst) - hand	F	AR		\$0	PI	700	
												597	
781		5-Dec-05	Alderman	Logan		Unexplained Discharge - No Mention of Safety Position - foot	F			\$0	PI	600	
789		5-Dec-06	McNichols	Tessia	2-Dec-06	Fired on Safe Release - Thumb cut	F	TX		\$0	PI/S	710	1-Mar-05
												1187	
												597	
												1187	
												70	

Confidential

Page 2 of 10

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
												597	
												77	
959		16-Jan-07	Andress	Ashley		Barrel Burst (Other than Chamber) - Stitches in hand	F	AL		\$0	PI/PD	710	8-Sep-05
												552	
1050		21-Feb-07	Brinson	Steven		Unexplained Discharge - No Mention of Safety Position - Shot & Killed Brother	F			\$0	PI	710	4-Sep-02
												Security Six SPR 310	
												870	
1229		26-Apr-07	Sholl	Kyle		Firearm Component Damaged - Face	F	NY		\$0	PI/PD	700ML	26-Aug-02
												597	
												597	
												22-Oct	
												AR-15	
												597	
												SP 22	
												870	
												597	
												597	
												597	

Confidential

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
												870	
												597	
												597	
												870	
1716		2-Nov-07	Dovel	Patricia (patti		Ammunition Exploded - particles to face	A			\$0	PI/PD	721	
												870	
												870	
												597	
												870	
1771		16-Nov-07	Day	Gaylord	15-Nov-07	Fired on Safe Release - cut thumb	F	MI		\$0	PI/S	710	23-Nov-02
												7600	
1790		27-Nov-07	Grimes	Richard	19-Nov-07	Fired on Safe Release - cut thumb	F	NC		\$0	PI/S	700	10-Aug-98
1819		3-Dec-07	Rhoades	Charles	18-Nov-07	Barrel Burst (Other than Chamber) - scratches	F	WI		\$0	PI/PD	7	30-Apr-02
												870	
												870	
												870	
												SPR 310	
												597	
												COLT 1911	
												597	
												Orion	
												7600	
												597	
2503		26-Jun-08	Harding	Chris		Fired on Safe Release - cut/ scar to eye	F	FL		\$0	PI/S	710	16-Jun-03
												597	
2775		10-Oct-08	Fulcher	Jennifer		Fired on Bolt Closing - broke collar bone	F	MI		\$0	PI	710	14-May-06
2827		30-Oct-08	Judd	L. Wayne		Fired on Safe Release - cut thumb	F	OR		\$0	PI/S	700	
2867		12-Nov-08	Payne	David J	9-Nov-08	Excessive Report - ears ringing	F	KY		\$0	PI/PD	700	11-May-89

Confidential

Page 4 of 10

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
												870	
												1187	
												597	
												Beretta	
												Mossberg 935	
												1187	
3405		14-Apr-09	Shook	Jerry and Jeane	31-Oct-07	Fired on Bolt Opening - fractured skull	F	MT		\$0	PI/S	700	
												Marlin 17V	
												597	
												550	
												870	
												Excelerator pistol	
												870	
												597	
												Crickett	
												Encore	
												597	
3899		28-Oct-09	McLeod	Gary	27-Oct-09	Broken Part - Bruised mouth & loose teeth	F	AL		\$0	PI	710	
												H&R Handi-Rifle	
												1100	
												52	
												Henry Lever Action	
												597	
												870	
												760	
												1100	

Confidential

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
												597	
												1187	
												870	
												Benelli shotgun	
												917	
4224		11-Jan-10	Naquin	Lance	10-Jan-10	Fired on Safe Release - cut finger	F	LA		\$0	PI/PD/S	700	20-May-09
												597	
												597	
												870	
												597	
4419		9-Mar-10	Farris	Richard	8-Mar-10	Blowback in Face - blowback in face	F	WY		\$0	PI/PD	700	
												1100	
												597	
												597	
												Taurus Judge	
												597	
												Genesis ML	
												597	
												RANGER	
												Benelli Nova	
												597	
												597	
												1187	
												597	
												597	
												597	
												870	
4757		1-Oct-10	Beard	Kenneth		Blowback in Face - debris in face	F	CA		\$0	PI/PD	700	5-Jun-86
												597	
												597	
												597	

Confidential

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
4816		21-Oct-10	Clark	Mike		Fired on Safe Release - Ears ringing	F	MT		\$0	PI/C	597 700	8-Sep-08
												742	
												Browning 12 GA	
4905		29-Oct-10	Beard	Erik		Unexplained Discharge Safe OFF - wife's hearing	F	CO		\$0	PI/S	700	
4917		1-Nov-10	Aardal	Vince	30-Oct-10	Fired on Safe Release - 8 stitches to forehead	F	NC		\$0	PI	770	
4902		5-Nov-10	Mathews	Kevin		Broken Part - Bruised face	F	NY		\$0	PI/PD	710	3-Jun-04
5218		29-Nov-10	Alrasked	Aadnan		Fired on Safe Release - cut, bruised nose	F	LA		\$0	PI/S	770	8-Jun-10
5325		7-Dec-10	Fentress	Thomas		Fired on Safe Release - cut finger	F	TX		\$0	PI/S	700	26-Jul-95
												597	
5569		6-Jan-11	Gurley	Cheryl	1-Dec-10	Unknown Claim - 2 children airlifted	F	OK		\$0	PI	700	8-Oct-96
												870	
												n/a	
												597	
												597	
												Sako L61R	
												870	
												870	
												740	
												FN Model FNP45	
6302		23-Jun-11	Robinson	Matt		Ammunition Exploded - minor burn to hand	F	PA		\$0	PI/PD	511	
												Henry Lever Action	
												597	
												597	
6416	236662	27-Jul-11	Kaml	Kim		Unexplained Discharge - No Mention of Safety Position - cut thumb	F	MN		\$0	PI/PD	7	25-Apr-03
6528		1-Sep-11	Orapello	Michael		Personal Injury while using firearm - Busted nose	O	NY		\$0	PI	700	14-Jul-11
												597	
												597	

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
6870		18-Nov-11	Tatum	Ron	12-Nov-11	Fired on Safe Release - unspecified by cust.	F	NC		\$0	PI/C	7	3-Oct-06
												1187SM	
6943		30-Nov-11	Watts	Casey	26-Nov-11	Delayed Firing - Firearms - cut between the eyes	O	TX		\$0	PI	770	
7131		21-Dec-11	Lee	Jamie		Fired on Safe Release - cut thumb	F	NC		\$0	PI/S	770	
7146		27-Dec-11	Braley	Don		My Gun Blew Up - bloody eye	F	WV		\$0	PI/PD	700	18-Feb-09
7234		9-Jan-12	Brasher	Josh	26-Dec-11	Defective Parts - cut fore-head	F	AL		\$0	PI/PD	710	
												887	
												CARBON 15	
												597	
												Walther pistol	
												Carbon 15	
												597	
7520		23-Mar-12	Libal	John		Ammunition Exploded - Cut on left hand	A	WI		\$0	PI/PD	572	
												887	
												39	
												597	
												GSG 1911	
												Ruger bolt	
												1100	
												Henry	
												Wby bolt action	
												597	
												1911 R1	
												Winchester	
												52	
												n/a	
												597	
												597	
												Mark II	
												870	
												Ruger 77	

Confidential

Page 8 of 10

Case #	Repair #	Date Opened	Claimant Last Name	FirstName	Date of Loss	Description Of Loss	Product	LL	RepairEst	Actual Cost	Concern	Model	Date of Manufacture
7919	283751	27-Sep-12	Kunzler	David	1-Sep-12	Remington Firearm Damaged while using Remington Ammunition - Burn & debris - right eye	A	UT		\$0	PI/PD	700	19-Oct-10
												Savage B/A	
												7400	
												Taurus	
												CARBON 15	
												597	
												597	
8034	n/a	12-Oct-12	Pickett	James	11-Oct-12	Ammunition Exploded - Burned face & eye	A	NC		\$0	PI/PD	700	28-Oct-03
												597	
												Pardner	
												Savage	
												Savage	
												93R17	
												870	
8125		7-Nov-12	Eurit	Aaron	6-Nov-12	Defective Parts - Bruise on chest	F	MO		\$0	PI/S	770	15-Sep-11
8133	290494	27-Nov-12	Thacker	Freeda	8-Nov-12	Fired on Safe Release - hit finger	F	KY		\$0	PI/S	770	5-Mar-12
												PMS A15	
												597	
												1187	
												1187	
												Nikko 7000	
												Various	
												Models	
8177		19-Nov-12	Ray	Seth	17-Nov-12	Fired With Safe ON - Shot through rt tricep	F	KY		\$0	PI/PD/S	700	19-Apr-12
8181		20-Nov-12	Hull	Todd	18-Nov-12	Ammunition Exploded - cut nose	A	MD		\$0	PI	700	
												1187	
8195		26-Nov-12	Goolsby	Lane	21-Nov-12	Ammunition Exploded - Splinters in fingers	A	FL		\$0	PI/PD	700	22-Aug-94
												S&W Model	
												58	

Confidential

Page 9 of 10

Page 10 of 10