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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED APRIL 30, 1946

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>Model 81</u>		
O Jacket head loose.		1
Extractor broken.		1
X Front sight base to left.	1	1
O Stock checked.	1	1
Barrel lock broken.		1
X Magazine follower binds.	1	1
O Can not pull trigger.		1
X Take down screw doesn't qualify.	1	1
	<u>4</u>	<u>8</u>
<u>Sportsman 12 ga.</u>		
O Stock checked.	1	1
Extractor pin broken.	1	1
	<u>2</u>	<u>2</u>
<u>Model 11 12 ga.</u>		
O Stock checked.	3	3
O Carrier latch out of adjustment.	1	1
Breech block broken.	1	1
O Rusty barrel outside.	1	1
	<u>6</u>	<u>6</u>
<u>Model 121</u>		
Firing pin broken.	1	1
O Fails to feed - feeds hard.	4	4
O Takes maximum plug.		1
X Extractor hole in block too large.	1	1
	<u>6</u>	<u>7</u>
<u>Model 141</u>		
O Cartridge jumps stop.	1	1
	<u>1</u>	<u>1</u>
<u>Model 241</u>		
O Does not disconnect.	3	3
X Barrel take down loose.	3	3
X Poor crown on barrel.	1	1
X Disconnecter short.	1	1
	<u>8</u>	<u>8</u>
<u>Model 31 12 ga.</u>		
X Bad spot inside barrel.	1	1
	<u>1</u>	<u>1</u>
<u>Model 31 20 ga.</u>		
O Stock checked.	1	1
X Fails to feed properly.	1	1
	<u>2</u>	<u>2</u>

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED APRIL 30, 1946

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>Model 510</u>		
0 Jar off.		1
0 Fails to eject.	<u>1</u>	<u>1</u>
	1	2
<u>Model 511</u>		
Magazine lock broken.	1	1
0 Jar off.	2	2
0 Misfire.	1	1
X Not accurate.	2	2
0 Fails to eject.	1	1
Sear broken.	<u>1</u>	<u>1</u>
	8	8
<u>Model 512</u>		
0 Fails to eject.	1	1
0 Fails to feed.	3	3
X Not accurate.	1	1
0 Retainer out of adjustment.	3	3
0 Misfire.	1	1
Broken sear.	3	3
Bolt sleeve broken.	1	1
0 Pulls off on safe.	1	1
X Tear in bore of barrel.	1	1
Ejector broken.	<u>1</u>	<u>1</u>
	16	16
<u>Model 513</u>		
Bolt handle broken.	1	1
0 Fails to extract.	<u>1</u>	<u>1</u>
	2	2
<u>Model 550</u>		
0 Fails to eject.		13
0 Catch in insert.		2
Cartridge stop broken.		1
0 Extractor out of adjustment.		6
0 Action spring weak.		<u>1</u>
		23
TOTAL	57	86

Corrected in recent production
 X Oversight in inspection.
 0 Close adjustment not showing up in factory tests,
 resulting in malfunction through usage.

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED APRIL 30, 1946

Total for April, 1946	86
Total for April, 1945	24
Grand total to date, 1946	372
Grand total to date, 1945	83
Grand total May 1, 1945, to April 30, 1946	572
Grand total May 1, 1944, to April 30, 1945	228
Last 12 months' running average	47
12 Months' running average (one year ago)	19
12 Months running average (six months ago)	21
Produced within one year	57
Produced within one year (six months ago)	17
Produced within one year (one year ago)	0
Produced within one year (two years ago)	0

S. W. Rose/McD.
May 3, 1946