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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED MAY 31, 1946

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>Model 81</u>		
0 Jacket head loose		1
0 Mag. out of adjustment.	2	2
0 Fails to eject.	1	1
0 Safety stem loose.		1
X Take-down screw doesn't qualify.	<u>1</u>	<u>1</u>
	4	6
<u>Sportsman, 12 Ga.</u>		
0 Fails to feed.	1	1
Firing pin retaining pin broken.		1
A Poor polish inside barrel -- leads.	<u>1</u>	<u>1</u>
	2	3
<u>Sportsman, 16 Ga.</u>		
0 Fails to feed.	1	1
0 Fails to eject.		<u>1</u>
	<u>1</u>	2
<u>Model 11, 12 Ga.</u>		
0 Stock checked.	1	2
Carrier spring broken.		1
X Poor brown on receiver.	<u>1</u>	<u>1</u>
	2	4
<u>Model 11, 16 Ga.</u>		
X Bad spot in bore of barrel.	<u>1</u>	<u>1</u>
	1	1
<u>Model 141</u>		
0 Fails to feed.		1
X Cartridge stop marks cartridge badly.	1	1
0 Guard and receiver loose.	<u>1</u>	<u>1</u>
	2	3
<u>Model 121</u>		
0 Fails to eject.	2	2
Firing pin broken.	3	3
0 Fails to feed.	3	3
X Wrong trigger spring.	1	1
X Poor blow - strike off.	1	1
X Dummy pin left in hammer rod.	1	1
X Bend in barrel - outside.	<u>1</u>	<u>1</u>
	12	12
<u>Model 241</u>		
0 Does not disconnect.	1	1
0 Barrel take down loose	1	1
0 Fails to eject.	1	1

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED May 31, 1946

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>Model 241 (Cont'd)</u>		
X Front sight slot off center.	2	2
O Stock checked.		1
X Firing pin bent -- front.	$\frac{1}{6}$	$\frac{1}{7}$
<u>Model 31, 12 Ga.</u>		
O Fore-end checked.	$\frac{1}{1}$	$\frac{1}{1}$
<u>Model 511</u>		
Magazine lock broken.	$\frac{1}{1}$	$\frac{1}{1}$
<u>Model 550</u>		
O Fails to eject.		5
O Catch in insert.		1
O Extractors out of adjustment.		11
Firing pin broken.		$\frac{1}{18}$
<u>Model 512</u>		
O Fails to eject.	1	1
O Fails to feed.	1	1
O Retainer out of adjustment.	1	1
ear broken.	1	1
O Firing pin follows down.	1	1
O Bolt handle loose.	1	1
Bolt broken -- extractor slot.	1	1
X Wink in barrel - magazine ring.	1	1
O Takes maximum heading plug.	1	1
X Firing pin hole out of position in bolt.	$\frac{1}{10}$	$\frac{1}{10}$
<u>Model 513</u>		
O Stock checked.	1	1
X Firing pin hole out of position in bolt.	$\frac{1}{2}$	$\frac{1}{2}$
TOTAL	44	70

Corrected in recent production.

X Oversight in inspection.

O Close adjustment not showing up in factory tests,
resulting in malfunction through usage.

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED MAY 31, 1946

Total for May, 1946	70
Total for May, 1945	16
Grand total to date, 1946	442
Grand total to date, 1945	99
Grand total June 1, 1945, to May 31, 1946	626
Grand total June 1, 1944, to May 31, 1945	219
Last 12 months' running average	52
12 Months' running average (one year ago)	18
12 Months' running average (6 months ago)	23
Produced within one year	44
Produced within one year (6 months ago)	43
Produced within one year (one year ago)	0
Produced within one year (two years ago)	0

S. W. Rose/McD.
June 4, 1946.