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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED AUGUST 31, 1946

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>Model 81</u>		
0 Magazine out of adjustment.	2	2
0 Stock checked.	1	1
0 Fails to eject.	$\frac{1}{4}$	$\frac{1}{4}$
<u>Sportsman. 16 Ga.</u>		
0 Stock split.	1	1
X Trigger binds.	$\frac{1}{2}$	$\frac{1}{2}$
<u>Sportsman. 20 Ga.</u>		
0 Fails to feed.	$\frac{1}{1}$	$\frac{1}{1}$
<u>Model 11. 16 Ga.</u>		
0 Magazine cap plunger loose.	$\frac{1}{1}$	$\frac{1}{1}$
<u>Model 11. 20 Ga.</u>		
0 Rusty barrel outside.	$\frac{1}{1}$	$\frac{1}{1}$
<u>Model 121</u>		
0 Fails to eject.	1	1
0 Don't lock up.	1	1
Extractor broken.	1	1
X Barrel loose in receiver.	$\frac{1}{4}$	$\frac{1}{4}$
<u>Model 241</u>		
0 Does not disconnect.	1	1
0 Does not cock.	2	2
0 Fails to eject.	1	1
X Front sight slot off center.	$\frac{1}{5}$	$\frac{1}{5}$
<u>Model 31. 12 Ga.</u>		
0 Cartridge stop out of adjustment.	1	1
0 Stock checked.	3	3
0 Fails to feed.	1	1
X Barrel loose in receiver.	$\frac{1}{6}$	$\frac{1}{6}$
<u>Model 510</u>		
0 Peep sight out of alignment.	1	1
0 Safety out of adjustment.	$\frac{2}{3}$	$\frac{2}{3}$

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED AUGUST 31, 1946

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>Model 511</u>		
N Not accurate.	1	1
O Stock checked.	1	1
X Rear sight loose.	<u>1</u>	<u>1</u>
	3	3
<u>Model 512</u>		
O Cartridge retainer out of adjustment.	2	2
O Firing pin follows down.	1	1
O Stock checked.	1	1
X Rear sight loose.	<u>1</u>	<u>1</u>
	5	5
<u>Model 513</u>		
X Rear sight loose.	<u>1</u>	<u>1</u>
	1	1
<u>Model 550</u>		
O Fails to eject.		1
O Extractors out of adjustment.		<u>2</u>
		3
TOTAL	36	39

Corrected in recent production.
 X Oversight in inspection.
 O Close adjustment not showing up in factory tests,
 resulting in malfunction through usage.
 N Not covered by inspection.

Total for August, 1946.....	39
Total for August, 1945.....	11
Grand total to date, 1946.....	638
Grand total to date, 1945.....	145
Grand total Sept. 1, 1945, to Aug. 31, 1946.....	776
Grand total Sept. 1, 1944, to Aug. 31, 1945.....	219
Last 12 months' running average.....	64
12 Months' running average (one year ago).....	18
12 Months' running average (6 months ago).....	42
Produced within one year.....	36
Produced within one year (six months ago).....	63
Produced within one year (one year ago).....	0
Produced within one year (two years ago).....	0

S. W. Rose/McD.
 Sept. 5, 1946.