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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED OCTOBER 31, 1946

	PRO PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 81</u>		
O JACKET HEAD LOOSE	2	2
O MAGAZINE OUT OF ADJUSTMENT	2	2
X NOT ACCURATE - BENT BARREL	1	1
	<u>5</u>	<u>5</u>
<u>SPORTSMAN - 12 GA.</u>		
# TAKE-DOWN SCREW STRIPPED	1	1
O FAILS TO EJECT	1	1
O FORE-END CHECKED	1	1
O CARTRIDGE STOP OUT OF ADJUSTMENT	2	2
	<u>5</u>	<u>5</u>
<u>SPORTSMAN - 16 GA.</u>		
O CARRIER LATCH OUT OF ADJUSTMENT	1	1
O STOCK SPLIT	1	1
MAIN SPRING BROKEN	1	1
N TANG SCREW HOLE STRIPPED	1	1
	<u>4</u>	<u>4</u>
<u>SPORTSMAN - 20 GA.</u>		
O FAILS TO FEED	1	1
X BARREL ROUGH INSIDE	2	2
O DOUBLES	1	1
	<u>4</u>	<u>4</u>
<u>MODEL 11 - 12 GA.</u>		
O STOCK CHECKED	5	5
O FAILS TO FEED	1	1
O FAILS TO EJECT	1	1
	<u>7</u>	<u>7</u>
<u>MODEL 11 - 20 GA.</u>		
# FRONT SIGHT BASE LOOSE	1	1
	<u>1</u>	<u>1</u>

SHEET NO. 2

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>MODEL 121</u>		
O FAILS TO EJECT	2	2
FIRING PIN BROKEN	2	2
O FAILS TO FEED	2	2
X GUARD AND RECEIVER LOOSE	1	1
X NOT ACCURATE	2	2
EXTRACTOR BROKEN	1	1
O TAKES MAXIMUM PLUG	1	1
X POOR FIRING PIN BLOW - MISFIRE	4	4
X MAGAZINE RING LOOSE	1	1
X ASSEMBLES TOO HARD	1	1
	<u>17</u>	<u>17</u>
<u>MODEL 141</u>		
O SEAR LOCK DON'T HOLD	1	1
X BARREL DOES NOT QUALIFY IN RECEIVER	<u>1</u>	<u>1</u>
	2	2
<u>MODEL 241</u>		
X TRIGGER GUARD LOOSE IN RECEIVER	2	2
O DOES NOT DISCONNECT	4	4
O FAILS TO EJECT	<u>3</u>	<u>3</u>
	9	9
<u>MODEL 31 - 12 GA.</u>		
LEFT EXTRACTOR BROKEN	1	1
O STOCK SPLIT AT RECEIVER	1	1
O FAILS TO FEED	1	1
X BARREL LOOSE	2	2
O SAFETY BINDS	1	1
O ACTION BINDS	2	2
X POLY CHOKE DOES NOT QUALIFY	1	1
O FIRING PIN RETAINING PIN CAME OUT	1	1
	<u>10</u>	<u>10</u>
<u>MODEL 510</u>		
SEAR PIVOT BROKEN	1	1
BOLT BROKEN	1	1
X FIRING PIN STRIKES INSIDE - MISFIRE	2	2
O FAILS TO EJECT	1	1
O STOCK CHECKED	<u>1</u>	<u>1</u>
	6	6
<u>MODEL 511</u>		
MAGAZINE LOCK BROKEN	1	1
O JARS OFF	2	2
N NOT ACCURATE	2	2
O FAILS TO EJECT	1	1
O STOCK CHECKED	1	1
TRIGGER BROKEN	1	1
O BARREL RUSTY AND PITTED	<u>1</u>	<u>1</u>
	9	9

SHEET NO. 3

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 512</u>		
O FAILS TO EJECT	4	4
O FAILS TO FEED	4	4
N NOT ACCURATE	3	3
O CARTRIDGE RETAINER OUT OF ADJUSTMENT	5	5
SEAR BROKEN	1	1
O FIRING PIN FOLLOWS DOWN	2	2
BOLT HANDLE BROKEN	2	2
O BOLT HANDLE LOOSE	1	1
X TEAR IN BORE	1	1
O TAKES MAXIMUM PLUG	1	1
	<u>24</u>	<u>24</u>
<u>MODEL 513</u>		
O FAILS TO FEED	1	1
O TAKES MAXIMUM PLUG	1	1
O BOLT PULLS OUT OF RECEIVER	1	1
BOLT CRACKED	1	1
	<u>4</u>	<u>4</u>
<u>MODEL 550</u>		
O FAILS TO EJECT		6
O MISFIRE		<u>1</u>
		7
	<u>107</u>	<u>114</u>
TOTAL	107	114

N NOT COVERED BY INSPECTION.
 # CORRECTED IN RECENT PRODUCTION.
 X OVERSIGHT IN INSPECTION.
 O CLOSE ADJUSTMENT NOT SHOWING UP IN FACTORY
 TESTS, RESULTING IN MALFUNCTION THROUGH
 USAGE.

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED OCTOBER 31, 1946

TOTAL FOR OCTOBER, 1946		114
TOTAL FOR OCTOBER, 1945		37
GRAND TOTAL TO DATE, 1946		838
GRAND TOTAL TO DATE, 1945		194
GRAND TOTAL NOV. 1, 1945 TO OCT. 31, 1946		927
GRAND TOTAL NOV. 1, 1944 TO OCT. 31, 1945		237
LAST 12 MONTHS' RUNNING AVERAGE		77
12 MONTHS' RUNNING AVERAGE (ONE YEAR AGO)		19
12 MONTHS' RUNNING AVERAGE (SIX MONTHS AGO)		52
PRODUCED WITHIN ONE YEAR		107
PRODUCED WITHIN ONE YEAR (SIX MONTHS AGO)		44
PRODUCED WITHIN ONE YEAR (ONE YEAR AGO)		0
PRODUCED WITHIN ONE YEAR (TWO YEARS AGO)		0

S.W. ROSE/ET
NOV. 5, 1946