

COPIES TO: MESSRS.

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CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED DECEMBER 31, 1946.

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>MODEL 81</u>		
INDICATOR BROKEN	1	1
O DOESN'T LOCK BACK	1	1
O JACKET HEAD LOOSE	1	1
O MAGAZINE OUT OF ADJUSTMENT	3	3
O STOCK CHECKED	1	1
MAGAZINE SPRING BROKEN		2
O INDICATOR JUMPS ON	1	1
O EXTRACTOR OUT OF ADJUSTMENT	1	1
X SAFETY ROCKER FILED TOO MUCH	1	1
X STOCK CAST IN	1	1
MAGAZINE SPRING ASSEMBLED BACKWARDS	1	1
INDICATOR SPRING BROKEN		1
MAGAZINE SIDE SPRING BROKEN	1	1
	<u>13</u>	<u>16</u>
<u>SPORTSMAN - 12 GA.</u>		
O STOCK CHECKED	2	2
# TAKE DOWN SCREW STRIPPED	1	1
O FAILS TO FEED	1	1
O HAMMER AND TRIGGER OUT OF ADJUSTMENT	1	1
	<u>5</u>	<u>5</u>
<u>SPORTSMAN - 16 GA.</u>		
O FAILS TO FEED		1
O STOCK SPLIT	1	1
	<u>1</u>	<u>2</u>
<u>SPORTSMAN - 20 GA.</u>		
X CARRIER DOG FILED BADLY	1	1
	<u>1</u>	<u>1</u>

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>MODEL 11 - 12GA.</u>		
EXTRACTOR BENT	1	1
GUIDE RING BROKEN		1
X TANG SCREW TOO SHORT	<u>1</u>	<u>1</u>
		3
<u>MODEL 11 - 16 GA.</u>		
X CARRIER DOG FILED TOO THIN	<u>1</u>	<u>1</u>
<u>MODEL 11 - 20 GA.</u>		
O FAILS TOO FEED	1	1
O CARRIER LATCH WORN (DOESN'T RELEASE)	1	1
	<u>2</u>	<u>2</u>
<u>MODEL 121</u>		
O FAILS TO EJECT	1	1
FIRING PIN BROKEN	1	1
O DOESN'T LOCK UP	1	1
O CARTRIDGES STEM CHAMBER	3	3
O TAKES MAX PLUG	1	1
X POOR FIRING PIN BLOW (MISFIRES)	2	2
O STEMS RETAINER	1	1
X RETAINER LOOSE (FALLS OUT)	1	1
O FIRING PIN SHORT	1	1
O EXTRACTOR FILED TOO MUCH	<u>1</u>	<u>1</u>
	13	13
<u>MODEL 141</u>		
O FAILS TO FEED	2	2
X UNLOCKS TOO HARD	1	1
X CARTRIDGE STOP MARKS CARTRIDGES BADLY	1	1
X SEAR AND TRIGGER OUT OF ADJUSTMENT	1	1
SEAR BROKEN	1	1
O ACTION OPERATES HARD (BINDS)	1	1
O CARRIER DOG BINDS	1	1
X EJECTOR ROD CUT OUT OF POSITION	<u>1</u>	<u>1</u>
	9	9
<u>MODEL 241</u>		
FIRING PIN BROKEN		1
O DOES NOT DISCONNECT	1	1
O FAILS TO EJECT	1	1
X TRIGGER PULL NOT ADJUSTED PROPERLY	<u>1</u>	<u>1</u>
	2	4

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>MODEL 31 - 12 GA.</u>		
X BURR ON FRONT OF RECEIVER (BBL ASSEM. HARD)	1	1
X BARREL BORE ROUGH (LEADS)	1	1
O FAILS TO FEED	1	1
O ACTION BINDS	1	1
	<u>4</u>	<u>4</u>
<u>MODEL 31 - 16 GA.</u>		
X BARREL BORE ROUGH (LEADS)	1	1
	<u>1</u>	<u>1</u>
<u>MODEL 31 - 20 GA.</u>		
STOCK CHECKED	2	2
O CARTRIDGE STOP OUT OF ADJUSTMENT	1	1
	<u>3</u>	<u>3</u>
<u>MODEL 510</u>		
X DEFECTIVE CHAMBER		1
O MISFIRES		1
		<u>2</u>
<u>MODEL 511</u>		
MAGAZINE LOCK BROKEN	1	1
N NOT ACCURATE	1	1
	<u>2</u>	<u>2</u>
<u>MODEL 512</u>		
O FAILS TO EJECT	1	1
O FAILS TO FEED	2	2
O RETAINER OUT OF ADJUSTMENT	1	1
O MISFIRES	1	1
SEAR STUD BROKEN	2	2
	<u>7</u>	<u>7</u>
TOTAL	<u>63</u>	<u>75</u>

N - NOT COVERED BY INSPECTION.
 # - CORRECTED IN RECENT PRODUCTION.
 X - OVERSIGHT IN INSPECTION.
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN
 FACTORY TESTS, RESULTING IN MALFUNCTION
 THROUGH USAGE.

CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED DECEMBER 31, 1946.

TOTAL FOR DECEMBER, 1946	75
TOTAL FOR DECEMBER, 1945	59
GRAND TOTAL TO DATE, 1946	1014
GRAND TOTAL TO DATE, 1945	283
GRAND TOTAL JAN. 1, 1946 TO DEC. 31, 1946	1014
GRAND TOTAL JAN. 1, 1945 TO DEC. 31, 1945	283
LAST 12 MONTHS' RUNNING AVERAGE	84
12 MONTHS' RUNNING AVERAGE (1 YEAR AGO)	23
12 MONTHS' RUNNING AVERAGE (6 MONTHS AGO)	62
PRODUCED WITHIN ONE YEAR	63
PRODUCED WITHIN ONE YEAR (6 MONTHS AGO)	63
PRODUCED WITHIN ONE YEAR (1 YEAR AGO)	43
PRODUCED WITHIN ONE YEAR (2 YEARS AGO)	0

H.E. WEEKS/ML
JAN. 2, 1947