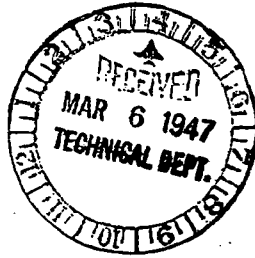


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D.F.CARPENTER
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G.E.PINCKNEY
A.L.FRENCH
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BRIDGEPORT, CONN.

H.K.FAULKNER
W.H.DAVIS
~~H.A.BROWN~~
R.H.GRACE
C.W.BORDEN (5)
P.B.RUTHERFORD
D.E.MILLER
S.W.ROSE
R.J.SEILER
R.A.WILLIAMSON
A.J.BROWN
S.M.ALVIS



CUSTOMERS' COMPLAINTS ON FIREARMS FOR MONTH ENDED FEBRUARY 28, 1947.

	PRODUCED WITHIN ONE YEAR	TOTAL
MODEL 81		
O JACKET HEAD LOOSE	6	9
O EXTRACTOR OUT OF ADJUSTMENT	3	4
O FAILS TO EJECT	1	1
O MAGAZINE SIDE SPRING OUT OF ADJUSTMENT	1	2
EXTRACTOR BROKEN		1
STOCK CHECKED	2	2
O STEMS CHAMBER	1	2
MAGAZINE SPRING BROKEN	3	3
X NOT ACCURATE		1
O BARREL EXTENSION LOOSE		1
X JACKET SPLIT	1	1
	<u>18</u>	<u>27</u>
SPORTSMAN - 12 GA.		
O SHELLS STEM CHAMBER	1	1
O SEAR AND TRIGGER OUT OF ADJUSTMENT	1	1
FIRING PIN RETAINING PIN BROKEN		1
X THREADS STRIPPED IN MAGAZINE PLUG	3	3
	<u>5</u>	<u>6</u>
SPORTSMAN - 20 GA.		
X CARRIER DOG FILED TOO THIN		1
O SHELLS STEM CHAMBER		1
O FAILS TO EJECT	1	1
	<u>1</u>	<u>3</u>
MODEL 11 - 12 GA.		
O SHELLS STEM CHAMBER	1	1
BARREL LEADS UP (ROUGH)		1
	<u>1</u>	<u>2</u>

SHEET NO. 1

R2500970

		PRODUCED WITHIN ONE YEAR	TOTAL
MODEL 11 - 16 GA.			
O	HAMMER AND TRIGGER OUT OF ADJUSTMENT	1	1
X	EXTRACTOR FILED POORLY	1	1
		<u>2</u>	<u>2</u>
MODEL 121			
	FIRING PIN BROKEN	3	4
X	FIRING PIN STRIKES INSIDE RIM	4	4
O	STEMS CHAMBER	5	5
O	TAKES MAX. PLUG	3	3
O	FAILS TO EJECT	2	2
X	NOT ACCURATE	1	1
O	SAFETY SPRING WEAK	1	1
	EXTRACTOR BROKEN	2	2
O	FAILS TO FEED	2	2
	EXTRACTOR PLUNGER CASE BROKEN	1	1
X	HAMMER BUSHING HOLE TOO LARGE	1	1
O	CARRIER OUT OF ADJUSTMENT	1	1
		<u>26</u>	<u>27</u>
MODEL 141			
	FORE-END SPLIT	1	2
O	SEAR AND SEAR LOCK OUT OF ADJUSTMENT	2	3
O	SEAR AND TRIGGER OUT OF ADJUSTMENT	2	2
O	SHELLS STEM CHAMBER	1	1
	FIRING PIN EXTENSION RIVET BROKEN	1	1
O	FAILS TO FEED	2	2
	STOCK CHECKED	1	1
O	CARRIER LEVER BINDS	2	2
X	BREECH BLOCK TIGHT ON MIN.PLUG	1	1
O	JARS OFF	1	1
X	FIRING STRIKES OFF CENTER	1	2
N	CARRIER LEVER FILED TOO MUCH	1	1
	CARRIER SPRING BROKEN	1	1
X	ACTION BAR OUT OF ADJUSTMENT AT LOADING DOOR	1	1
	BARREL RUSTED AND PITTED OUTSIDE	1	1
	RECEIVER CRACKED	1	1
O	ACTION UNLOCKS HARD	1	1
		<u>21</u>	<u>24</u>
MODEL 241			
O	CARTRIDGES STICK IN CARTRIDGE GUIDE FEEDING	1	1
O	FAILS TO DISCONNECT	1	2
	EXTRACTOR BROKEN		1
O	FAILS TO EJECT		1
	SIGHTS OUT OF LINE	1	1
	NOT ACCURATE (MUZZLE UPSET)		1
		<u>3</u>	<u>7</u>

Free

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 31 - 12 GA.</u>		
0 FAILS TO EJECT	1	1
0 CARRIER BINDS	1	1
0 CARTRIDGE STOPS OUT OF ADJUSTMENT	1	1
	<u>3</u>	<u>3</u>
<u>MODEL 31 - 16 GA.</u>		
STOCK CHECKED	1	1
	<u>1</u>	<u>1</u>
<u>MODEL 31 - 20 GA.</u>		
0 SAFE WORKS HARD	1	1
	<u>1</u>	<u>1</u>
<u>MODEL 37</u>		
X BARREL PITTED AHEAD OF CHAMBER	1	1
	<u>1</u>	<u>1</u>
<u>MODEL 510</u>		
BOLT BROKEN AT EXTRACTOR SLOT	1	1
0 FAILS TO EJECT	1	1
0 MISFIRES	2	3
	<u>4</u>	<u>5</u>
<u>MODEL 511</u>		
STOCK CHECKED	1	1
0 EJECTOR OUT OF POSITION	2	2
NOT ACCURATE	2	2
	<u>5</u>	<u>5</u>
<u>MODEL 512</u>		
0 CARTRIDGE RETAINER OUT OF ADJUSTMENT	2	2
SEARS WORN FAILS TO COCK	1	1
0 EJECTOR TOO LOW (FAILS TO EJECT)	3	3
STOCK CHECKED	2	2
TRIGGER BROKEN	1	1
BOLT HANDLE BROKEN	1	1
FIRING PIN FOLLOWS DOWN	3	3
	<u>13</u>	<u>13</u>
<u>MODEL 513</u>		
0 CARTRIDGES FEED HARD	1	1
0 EJECTOR TOO LOW (FAILS TO EJECT)	1	1
STOCK CHECKED	1	1
	<u>2</u>	<u>3</u>
<u>MODEL 550</u>		
0 LEFT HAND EXTRACTOR OUT OF ADJUSTMENT		2
0 RIGHT HAND EXTRACTOR OUT OF ADJUSTMENT		1
		<u>3</u>

N - NOT COVERED BY INSPECTION.
 # - CORRECTED IN RECENT PRODUCTION.
 X - OVERSIGHT IN INSPECTION.
 0 - CLOSE ADJUSTMENT NOT SHOWING UP IN FACTORY TESTS,
 RESULTING IN MALFUNCTION THROUGH USAGE.

TOTAL FOR FEBRUARY, 1947	133
TOTAL FOR FEBRUARY, 1946	94
GRAND TOTAL TO DATE, 1947	275
GRAND TOTAL TO DATE, 1946	189
GRAND TOTAL MARCH 1ST, 1946 TO FEBRUARY 28TH 1947	1100
GRAND TOTAL MARCH 1ST, 1945 TO FEBRUARY 28TH 1946	433
LAST 12 MONTHS' RUNNING AVERAGE	91
12 MONTHS' RUNNING AVERAGE (1 YEAR AGO)	36
12 MONTHS' RUNNING AVERAGE (6 MONTHS AGO)	70
PRODUCED WITHIN ONE YEAR	107
PRODUCED WITHIN ONE YEAR (6 MONTHS AGO)	76
PRODUCED WITHIN ONE YEAR (1 YEAR AGO)	74
PRODUCED WITHIN ONE YEAR (2 YEARS AGO)	0

SHEET NO. 4