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CUSTOMER'S COMPLAINTS ON FIREARMS FOR MONTH ENDED AUGUST 31, 1947.

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>MODEL 81</u>		
0 JACKET HEAD LOOSE	1	1
0 FAILS TO EXTRACT (EXTRACTOR OUT OF ADJ.)	2	2
EXTRACTOR BROKEN	1	1
0 STEMS CHAMBER	1	1
MAGAZINE SPRING BROKEN		1
0 ACTION FAILS TO LOCK BACK	2	2
0 BARREL STICKS BACK	1	1
	<u>8</u>	<u>9</u>
<u>SPORTSMAN - 12 GA.</u>		
0 TRIGGER OUT OF ADJUSTMENT	1	1
X OPERATING SLIDE HANDLE CLEARANCE NOT CORRECT	1	1
	<u>1</u>	<u>2</u>
<u>SPORTSMAN - 16 GA.</u>		
0 CARRIER OUT OF ADJUSTMENT		1
X EXTENSION LOOSE IN RECEIVER	1	1
0 FAILS TO EXTRACT	1	1
	<u>1</u>	<u>3</u>
<u>SPORTSMAN - 20 GA.</u>		
X BARREL POORLY POLISHED ON OUTSIDE	1	1
	<u>1</u>	<u>1</u>
<u>MODEL 11 - 12 GA.</u>		
X BARREL FITTED	1	1
	<u>1</u>	<u>1</u>
<u>MODEL 11 - 16 GA.</u>		
0 HAMMER & TRIGGER OUT OF ADJUSTMENT	1	1
TRIGGER SPRING BROKEN	1	1
0 CARRIER DOG OUT OF ADJUSTMENT	1	1
	<u>2</u>	<u>3</u>

SHEET NO. 1

	PRODUCED WITHIN ONE YEAR	TOTAL
MODEL 121		
	FIRING PIN BROKEN	1
O	STEMS CHAMBER	1
O	TAKES MAX. PLUG	1
O	FAILS TO EJECT	1
O	BLOCK BINDS	1
X	NOT ACCURATE	2
	EXTRACTOR BROKEN	1
O	FAILS TO FEED	4
O	CARRIER OUT OF ADJUSTMENT	1
X	CTG. WAY CUT IN BREECH BLOCK OUT OF POSITION	1
X	REAR SIGHT BENT	1
	<u>14</u>	<u>15</u>
MODEL 141		
O	SEAR AND SEAR LOCK OUT OF ADJUSTMENT	1
O	SEAR AND TRIGGER OUT OF ADJUSTMENT	2
O	FAILS TO FEED	1
X	ACTION BAR OUT OF ADJUSTMENT AT LOADING DOOR	1
O	UNLOCKS HARD	1
	<u>5</u>	<u>6</u>
MODEL 241		
O	FAILS TO DISCONNECT	2
O	FAILS TO EJECT	5
	NOT ACCURATE (MUZZLE UPSET)	1
X	FRONT SIGHT SLOT MILLED WRONG	1
O	ACTION SPRING PLUNGER BINDS	1
X	BAD TEAR ON LAND IN BARREL	1
O	MISFIRES	1
	<u>12</u>	<u>13</u>
MODEL 31 - 12 GA.		
X	RIB ON BARREL POOR SHAPE	1
O	FAILS TO EJECT	1
X	BARREL ASSEMBLES HARD	1
X	BARREL NOT POLISHED PROPERLY	1
	<u>3</u>	<u>4</u>
MODEL 510		
O	MISFIRES	1
O	FIRING PIN FOLLOWS DOWN	1
N	BARREL BENT	2
N	SIGHTS NOT PROPERLY ALIGNED	1
	<u>3</u>	<u>6</u>
MODEL 511		
	MAGAZINE LOCK BROKEN	1
O	RIFLES TAKES MAX. PLUG	1
X	STOCK NOT PROPERLY BEDDED	1
X	EXTRACTORS BIND	1
	<u>4</u>	<u>4</u>

SHEET NO. 2

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 512</u>		
O CTG. RETAINER OUT OF ADJUSTMENT	1	1
O FAILS TO FEED	2	2
BOLT BROKEN	1	1
STOCK CHECKED	1	2
O TAKES MAX. PLUG	1	1
X BARREL BORED OFF CENTER	1	1
N NOT ACCURATE	2	2
O CTG. STOP PLUNGER BINDS		1
	<u>9</u>	<u>11</u>

<u>MODEL 513</u>		
X TOOL MARK IN BARREL	<u>1</u>	<u>1</u>

<u>MODEL 521</u>		
FIRING PIN CAM PIN BROKEN	<u>1</u>	<u>1</u>

<u>MODEL 550</u>		
X EXTRACTOR OUT OF POSITION	<u>—</u>	<u>1</u>

N - NOT ACCURATE
 # - CORRECTED IN RECENT PRODUCTION
 X - OVERSIGHT IN INSPECTION
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN
 FACTORY TESTS, RESULTING IN MALFUNCTION
 THROUGH USAGE.

SHEET NO. 3

AUGUST - 1947

TOTAL FOR AUGUST - 1947	81
TOTAL FOR AUGUST - 1946	39

GRAND TOTAL TO DATE - 1947	990
GRAND TOTAL TO DATE - 1946	638

GRAND TOTAL SEPT.1,1946 TO AUG.31,1947	1366
GRAND TOTAL SEPT.1,1945 TO AUG.31,1946	776

LAST 12 MONTHS RUNNING AVERAGE	113
12 MONTHS RUNNING AVERAGE (1 YEAR AGO)	64
12 MONTHS RUNNING AVERAGE (6 MONTHS AGO)	94

PRODUCED WITHIN ONE YEAR	66
PRODUCED WITHIN ONE YEAR (6 MONTHS AGO)	92
PRODUCED WITHIN ONE YEAR (1 YEAR AGO)	36
PRODUCED WITHIN ONE YEAR (2 YEARS AGO)	0

GRAND TOTAL GUNS PRODUCED WITHIN ONE YEAR, FROM SEPT.1,1946 TO AUGUST 30,1947.	1127
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LAST 12 MONTHS RUNNING AVERAGE ON GUNS PRODUCED WITHIN ONE YEAR	93
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H.E.WEEKS:FM
9/3/47.

SHEET NO. 4