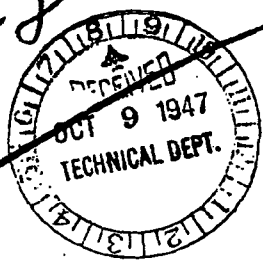


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CUSTOMER'S COMPLAINTS ON FIREARMS FOR MONTH ENDED SEPTEMBER 30, 1947.

	PRODUCED WITHIN ONE MONTH	TOTAL
<u>MODEL 81</u>		
O JACKET HEAD LOOSE	3	3
O FAILS TO EXTRACT (EXTRACTOR OUT OF ADJ.)	1	1
O MAGAZINE SIDE SPRING OUT OF ADJ.	1	1
EXTRACTOR BROKEN	2	2
MAGAZINE SPRING BROKEN	1	2
X FAILS TO FEED		2
N MAGAZINE SPRING ASSEMBLED BACKWARDS	1	1
	<u>9</u>	<u>12</u>
<u>SPORTSMAN - 12 GA.</u>		
X RECEIVER CUSHION LOOSE	1	1
X FORE-END TOO OPEN ALONG BARREL	1	1
X CARRIER LATCH BUTTON TOO LOOSE	1	1
	<u>3</u>	<u>3</u>
<u>SPORTSMAN - 16 GA.</u>		
X CARRIER LATCH OUT OF SHAPE	1	1
EXTRACTOR BROKEN	1	1
O FAILS TO EJECT	1	1
	<u>3</u>	<u>3</u>
<u>MODEL 11 - 12 GA.</u>		
X POOR BROWNING (GUN RUSTY)	1	1
O BARREL SETS FORWARD TOO FAR	1	1
CARRIER SPRING BROKEN	1	1
	<u>3</u>	<u>3</u>
<u>MODEL 11 - 16 GA.</u>		
O CARRIER LATCH OUT OF ADJUSTMENT		1
X CARRIER DOG FILED TOO MUCH	1	1
O SHELLS STEM CHAMBER		1
	<u>1</u>	<u>3</u>

	PRODUCED WITHIN ONE YEAR	TOTAL
MODEL 121		
X FIRING PIN STRIKES INSIDE RIM	1	1
O STEMS CHAMBER	3	3
O RETAINER LOOSE	3	3
O TAKES MAX. PLUG	1	1
O BARREL LOOSE ON RECEIVER	1	1
O FAILS TO EJECT	4	4
X NOT ACCURATE	1	1
O FAILS TO FEED	4	4
O CARRIER OUT OF ADJUSTMENT		1
X ACTION BAR MACHINED WRONG	1	1
X FRONT SIGHT SLOT OUT OF POSITION	1	1
	<u>20</u>	<u>21</u>
MODEL 141		
X EJECTOR ROD HOLE OUT OF POSITION		1
O FAILS TO EJECT	1	1
O SEAR AND SEAR LOCK OUT OF ADJUSTMENT		1
O SEAR AND TRIGGER OUT OF ADJUSTMENT	1	1
O SHELLS STEM CHAMBER	1	1
O FAILS TO FEED	1	1
O JARS OFF	2	2
X FIRING PIN STRIKES OFF CENTER	1	1
O FAILS TO EXTRACT	1	1
X NOT ACCURATE	1	1
	<u>9</u>	<u>11</u>
MODEL 241		
O CARTRIDGES STICK IN CARTRIDGE GUIDE FEEDING	1	1
O FAILS TO DISCONNECT	2	2
O FAILS TO EJECT	3	6
SIGHTS OUT OF LINE	2	2
O FAULTY TRIGGER PULL (NOT STANDARD)	3	3
O BARREL TAKE UP IS LOOSE	1	1
X BAD TEAR ON LAND IN BARREL	1	1
O SHELLS STEM CHAMBER	1	1
O CARTRIDGE CARRIER OUT OF ADJUSTMENT		1
	<u>14</u>	<u>18</u>
MODEL 31 - 12 GAUGE		
X BARREL LOOSE (SIDE PLAY IN BUSHING)	1	1
TRIGGER GUARD BOW BROKEN (ALUMINUM)	1	1
	<u>2</u>	<u>2</u>

SHEET NO 2

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 31 - 16 GAUGE</u>		
RECEIVER CRACKED (ALUMINUM)	<u>1</u>	<u>1</u>
<u>MODEL 31 - 20 GAUGE</u>		
O BARREL ADJUSTING BUSHING TOO SMALL	1	1
O ACTION ROUGH AND BINDS	<u>1</u>	<u>1</u>
	2	2
<u>MODEL 37</u>		
X UNEVEN TRIGGER PULL (OUT OF ADJUSTMENT)	<u>2</u>	<u>2</u>
	2	2
<u>MODEL 510</u>		
X FIRING PIN HOLE OUT OF POSITION	1	1
BOLT HANDLE BROKEN	1	1
O TAKES MAX. PLUG	1	1
STOCK CRACKED	1	1
O FAILS TO EJECT	1	1
O MISFIRES	1	1
O BOLT HANDLE LOOSE	1	1
N BARREL BENT	1	1
N SIGHTS NOT PROPERLY ALIGNED	3	3
O SAFE OUT OF ADJUSTMENT	<u>1</u>	<u>1</u>
	12	12
<u>MODEL 511</u>		
O EJECTOR OUT OF POSITION	1	1
N FAILS TO EJECT	1	1
X MACHINE MARK INSIDE BARREL	1	1
O SAFE OUT OF ADJUSTMENT	<u>1</u>	<u>1</u>
	4	4
<u>MODEL 512</u>		
X FIRING PIN SOFT (FOLLOWS DOWN)	1	1
O CARTRIDGE RETAINER OUT OF ADJUSTMENT	1	2
O EJECTOR TOO LOW (FAILS TO EJECT)	1	1
BOLT BROKEN	1	1
STOCK CHECKED		1
RECEIVER INSERT BROKEN	1	1
O FAILS TO EJECT	1	1
N NOT ACCURATE	4	4
BOLT PULLS OUT	1	1
O JARS OFF (FIRES WITHOUT TOUCHING TRIGGER)	<u>1</u>	<u>1</u>
	12	14
<u>MODEL 513</u>		
MAGAZINE LOCK BROKEN	<u>1</u>	<u>1</u>
	1	1
<u>MODEL 521</u>		
STOCK CRACKED	<u>1</u>	<u>1</u>
	1	1

N - NOT ACCURATE
 # - CORRECTED IN RECENT PRODUCTION
 X - OVERSIGHT IN INSPECTION
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN FACTORY TESTS,
 RESULTING IN MALFUNCTION THROUGH USAGE.

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TOTAL FOR SEPT. 1947	113
TOTAL FOR SEPT. 1946	86
GRAND TOTAL TO DATE 1947	1103
GRAND TOTAL TO DATE 1946	724
GRAND TOTAL OCT. 1, 1946 TO SEPT.30,1947	1393
GRAND TOTAL OCT.1, 1945 TO SEPT.30,1946	850
LAST 12 MONTHS RUNNING AVERAGE	116
12 MONTHS RUNNING AVERAGE (1 YEAR AGO)	70
12 MONTHS RUNNING AVERAGE (6 MONTHS AGO)	101

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PRODUCED WITHIN ONE YEAR	99
PRODUCED WITHIN ONE YEAR (6 MONTHS AGO)	144
PRODUCED WITHIN ONE YEAR (1 YEAR AGO)	76
PRODUCED WITHIN ONE YEAR (2 YEARS AGO)	0
GRAND TOTAL, GUNS PRODUCED WITHIN ONE YEAR FROM OCT. 1, 1946 TO SEPT.30, 1947	1150
LAST 12 MONTHS RUNNING AVERAGE ON GUNS PRODUCED WITHIN ONE YEAR	95

SHEET NO 4.