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CUSTOMER'S COMPLAINTS ON FIREARMS FOR MONTH ENDED OCTOBER 31, 1947.

	<u>PRODUCED WITHIN ONE YEAR</u>	<u>TOTAL</u>
<u>MODEL 81</u>		
O JACKET HEAD LOOSE	4	5
O FAILS TO EXTRACT (EXTRACTOR OUT OF ADJ.)	2	2
O MAGAZINE SIDE SPRING OUT OF ADJ.	1	1
EXTRACTOR BROKEN		1
O STEMS TOP CHAMBER	1	1
MAGAZINE SPRING BROKEN		1
O EJECTOR SPRING WEAK		1
O FAILS TO FEED	1	2
MAGAZINE INDICATOR SPRING BROKEN	1	1
	<u>10</u>	<u>15</u>
<u>SPORTSMAN - 12 GA.</u>		
O SEAR AND TRIGGER OUT OF ADJ.	1	1
X THREADS STRIPPED IN MAGAZINE PLUG		2
	<u>1</u>	<u>3</u>
<u>SPORTSMAN - 16 GA.</u>		
X CARRIER LATCH OUT OF SHAPE		1
X BARREL CRACKED	1	1
MAIN SPRING BROKEN		1
	<u>1</u>	<u>3</u>
<u>SPORTSMAN - 20 GA.</u>		
X CARRIER DOG FILED THIN	1	1
O FAILS TO EJECT	1	1
X CARRIER LATCH NOT PROPERLY FILED		1
O EXTRACTOR SPRING AND PLUG STUCK IN BREECH BLOCK	1	1
	<u>3</u>	<u>4</u>
<u>MODEL 11 - 12 GA.</u>		
X POOR BROWNING (GUN RUSTY)	1	1
BARREL EXTENSION SPLIT	1	1
X 20 GA. OPERATING SLIDE FITTED IN 12 GA. GUN.	1	1
	<u>3</u>	<u>3</u>

	PRODUCED WITHIN ONE YEAR	TOTAL
MODEL 11 - 16 GA.		
O CARRIER LATCH OUT OF ADJ.	1	1
STOCK CHECKED	1	1
INTERNAL DEFECT IN STEEL AT MUZZLE OF BARREL	1	1
GUIDE RING LOOSE	1	1
	<u>3</u>	<u>4</u>
MODEL 11 - 20 GA.		
O FAILS TO FEED	1	1
	<u>1</u>	<u>1</u>
MODEL 121		
FIRING PIN BROKEN	1	1
X BREECH BLOCK FILED OUT OF SHAPE	1	1
X FIRING PIN STRIKES INSIDE RIM	1	3
O STEMS CHAMBER	5	6
O RETAINER LOOSE	1	1
O CARRIER DOG OUT OF ADJ.	1	1
O TAKES MAX. PLUG	2	2
X POOR MAG. RING THREADS IN BARREL	1	1
O FAILS TO EJECT	5	5
EXTRACTOR BROKEN	2	2
O FAILS TO FEED	3	3
X GUARD ASSEMBLES HARD IN RECEIVER	1	1
	<u>24</u>	<u>27</u>
MODEL 141		
O FAILS TO EJECT	1	2
O SEAR AND SEAR LOCK OUT OF ADJ.	1	1
O SEAR AND TRIGGER OUT OF ADJ.	1	1
O SHELLS STEM CHAMBER	1	1
O FAILS TO FEED	2	2
STOCK CHECKED	2	2
CARTRIDGE STOP BROKEN	5	6
BARREL PITTED NEAR CHAMBER	1	1
BREECH BLOCK TIGHT ON MIN. PLUG	1	1
	<u>14</u>	<u>17</u>
MODEL 241		
O FAILS TO DISCONNECT	4	4
X POOR NOTCH ON FIRING PIN	1	1
FAILS TO EJECT	5	4
SIGHTS OUT OF LINE	1	1
NOT ACCURATE (MUZZLE UPSET)	1	1
O TAKE DOWN LOOSE	1	1
X FRONT SIGHT SLOT MILLED WRONG	1	1
STOCK CHECKED	1	1
O CARTRIDGE STOP PLUNGER TOO SHORT	1	1
O MISFIRES	2	2
X MAIN SPRING PLUNGER TOO SHORT	1	1
	<u>16</u>	<u>18</u>

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 31 - 12 GA.</u>		
O CARTRIDGE STOP OUT OF ADJ.	2	2
X RECEIVER NOT BEVELED AT BARREL HOLE	1	1
X PAD ON RIGHT HAND EXTRACTOR UNDERSIZE	1	1
X BORING RING IN BARREL	1	1
TRIGGER PLATE PIN HOLE IN RECEIVER TOO LARGE	1	1
	<u>6</u>	<u>6</u>
<u>MODEL 37</u>		
STOCK CHECKED	2	2
X UNEVEN TRIGGER PULL (OUT OF ADJ.)	1	1
O WINDAGE YOKE LOOSE		1
BARREL RUSTY (PALMA AMMUNITION.)		3
BARREL LOOSE ON RECEIVER		1
	<u>3</u>	<u>8</u>
<u>MODEL 510</u>		
X FIRING PIN HOLE OUT OF POSITION	1	1
X REAR SIGHT LOOSE	1	1
BOLT HANDLE BROKEN	1	1
O TAKES MAX. PLUG	1	1
O FIRING PIN FOLLOWS DOWN	1	1
X TAKE DOWN SCREW ASSEMBLES HARD	1	1
X EXTRACTOR TOO LOW	1	1
O FIRES WHEN SAFE IS PUSHED OFF	1	1
O SAFE OUT OF ADJ.	1	1
TAKE DOWN SCREW THREADS IN RECEIVER STRIPPED	1	1
X BARREL ROLLED REGULAR BUT NOT RIFLED	1	1
X REAR SIGHT MACHINED WRONG	1	1
X STOCK DOES NOT FIT PROPERLY	2	2
THREADS STRIPPED IN RECEIVER PEEP SIGHT SCREW HOLE	1	1
	<u>15</u>	<u>15</u>
<u>MODEL 511</u>		
MAGAZINE LOCK BROKEN	1	1
O EJECTOR OUT OF POSITION	3	3
O FIRING PIN FOLLOWS DOWN	3	3
O CARTRIDGE STEM CHAMBER	1	1
X FIRES WHEN COCKING (JARS OFF)	1	1
BOLT PULLS OUT	1	1
EJECTOR SCREW LOOSE	1	1
	<u>11</u>	<u>11</u>
<u>MODEL 512</u>		
O CARTRIDGE RETAINER OUT OF ADJ.	1	3
O FAILS TO FEED	3	3
O EJECTOR TOO LOW (FAILS TO EJECT)	4	5
X BARREL LOCK PIN HOLES LARGE	1	1
N NOT ACCURATE		1
BOLT PULLS OUT	1	2
O CARTRIDGE STOP PLUNGER BINDS		2
X BARREL SMOOTH BORE ROLLED REGULAR	1	1
X REAR SIGHT BENT	1	1
	<u>12</u>	<u>19</u>

	PRODUCED WITHIN ONE YEAR	TOTAL
<u>MODEL 513</u>		
O CARTRIDGE FEED HARD	1	1
X POOR TRIGGER PULL (CREEPS)	<u>1</u>	<u>1</u>
	2	2
<u>MODEL 521</u>		
SEAR BROKEN	1	1
-O RIGHT EXTRACTOR BINDS	<u>1</u>	<u>1</u>
THREADS STRIPPED ON REAR SIGHT ELEVATING SCREW	<u>1</u>	<u>1</u>
	3	3
<u>MODEL 550</u>		
X RECOTL CHAMBER SHALLOW	—	<u>1</u>

N - NOT ACCURATE
 # - CORRECTED IN RECENT PRODUCTION
 X - OVERSIGHT IN INSPECTION
 O - CLOSE ADJUSTMENT NOT SHOWING UP IN FACTORY
 TESTS, RESULTING IN MALFUNCTION THROUGH USAGE.

SHEET NO. 4

TOTAL FOR OCTOBER 1947	160
TOTAL FOR OCTOBER 1946	114
GRAND TOTAL TO DATE 1947	1263
GRAND TOTAL TO DATE 1946	838
GRAND TOTAL NOV.1, 1946 TO OCT.31,1947	1439
GRAND TOTAL NOV.1, 1945 TO OCT.31,1946	927
LAST 12 MONTHS RUNNING AVERAGE	119
12 MONTHS RUNNING AVERAGE (ONE YEAR AGO)	77
12 MONTHS RUNNING AVERAGE (6 MONTHS AGO)	102
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PRODUCED WITHIN ONE YEAR	128
PRODUCED WITHIN ONE YEAR (6 MONTHS AGO)	79
PRODUCED WITHIN ONE YEAR (ONE YEAR AGO)	107
PRODUCED WITHIN ONE YEAR (2 YEARS AGO)	0
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GRAND TOTAL, GUNS PRODUCED WITHIN 1 YEAR FROM NOV.1, 1946 TO OCT. 31, 1947	1171
LAST 12 MONTHS RUNNING AVERAGE ON GUNS PRODUCED WITHIN ONE YEAR	97

H.E.WEEKS:FH
11/5/47

SHEET NO. 5.