

CUMULATIVE PER CENT OF GUNS RETURNED BY LST OF EACH YEAR  
M/11-48

<u>Production</u>	<u>1950</u>	<u>1951</u>	<u>1952</u>	<u>1953</u>	<u>1954</u>	<u>1955</u>	<u>1956</u>	<u>1957</u>	<u>1958</u>	<u>1959</u>	<u>EST.</u> <u>ULT.</u>
1949	1.97	4.25	5.5	6.4	7.3	8.08	8.5	8.65	8.75		\$110,000
1950		2.15	3.9	5.35	6.4	7.25	7.9	8.0	8.1		9.0
1951			1.24	2.7	3.75	4.5	4.95	5.17	5.2		101,000
1952				.87	1.9	2.7	3.4	3.6	3.8		8.25
1953					.69	1.7	2.45	3.0	3.3		70,000
1954						.68	1.75	2.6	3.1		5.75
1955							.72	1.6	2.2		58,000
1956								.86	1.8		4.75
1957									.72		4.5
											55,000
											4.5
											56,000
											4.6
											54,000
											4.4
											57,500
											4.7
											56,000
											4.6

This tabulation indicates that the M/11-48 quality on production after several years of improvement (1949 to 1953) is getting worse again (1954, 1955 and 1956). At least Remington customers think so. But 1957 production shows some improvement. The total probable approximate cost of repairs on 11-48 guns produced to date will be about \$620,000.

How does this picture look at the beginning of 1958 on high return guns produced in 1957? This might be called the customers' opinion of our quality or reliability as of the present time.

CUMULATIVE PER CENT OF GUNS RETURNED  
CUSTOMERS' OPINION OF 1956 & 1957 SHIPMENTS  
AS OF JANUARY 5, 1958

	<u>1st Years</u> <u>Returns</u> <u>1956 Prod.</u>	<u>1st Years</u> <u>Returns</u> <u>1957 Prod.</u>
M/11-48	.86	.72
S-58	1.70	1.35
M/572	1.5	1.97
M/760	.5	.49
M/550	.80	.63
M/870	.15	.35
M/552	-	1.6
M/740	1.1	.81