

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE



cc. J. G. Williams
E. G. Larson
Fred Plunkett
J. H. Fenton
F. E. Morgan
G. W. Martin
A. L. Edwards
Hugh Wilson

Berkeley, California
February 4, 1969

TO: J. E. DICKEY
FROM: D. LEE BRAUN
SUBJECT: FORTY-SEVEN MODEL 700 BDL'S RETURNED TO ILION
FROM WESTERN HOEGEE COMPANY, GLENDALE, CALIF.

Dear Jim:

Pursuant to my phone conversation with you in regard to the above guns submitted on a complaint report of January 31, 1969, by Hugh Wilson and Leigh Edwards, I will give you this further information.

The report by Leigh Edwards and Hugh Wilson is a factual, truthful, honest and a good report in an effort to render service to our Company and our products and prevented a tremendous amount of ill will and a bad, bad image to the dealer and consumer trade. I happened to call Western Hoegee on another matter and was advised by Leigh Edwards and Hugh Wilson of their finding and of the fact F. E. Morgan had told them to disassemble the guns and return the stocks to Ilion. I told them to disregard this instruction and to inspect all fifty-five of the guns received by Hoegee, before they finished, I contacted you with the suggestion that we ship all complaint guns back to Ilion, on which you concurred. It took the two men eighteen hours, doing nothing except working on this complaint. I would hate to think how many hours it would have taken if I had not gotten a hold of these men and told them not to disassemble these guns.

I am enclosing a copy of Western Hoegee's invoice with all the guns and serial numbers listed. Western Hoegee has a copy of this same invoice and serial numbers.

Now, Western Hoegee Company would like to have this Order No. 523, which they sent us in December to be shipped in January, re-entered and reshipped at once and just give them credit for the forty-seven guns returned.