

NUMBER OF COMPLAINTS		NUMBER OF JUSTIFIED COMPLAINTS																		
Comp #		107				108				109				110						
YEAR	74	73	72	71	70	74	73	72	71	70	74	73	72	71	70	74	73	72	71	70
6061																				
40																				
P 100																				
540																				
541																				
580																				
581																				
582																				
600																				
700																				
708																				
TOTALS																				

100%
CASE

17 12 23 13 13

4 30-
100% FOR B.M.A.C.M. - 100%