

REMINGTON ARMS COMPANY, INC.
FIELD SERVICE
BRIDGEPORT, CONNECTICUT

GUNSMITH CALL REPORT

CC: E B Spencer

to Feb. 3, 1972

from BRIDGEPORT Reporter F. T. Woodrick

Address 615 N. Valley Mills, Toco, Texas Zip 75710
Street City State

Order (X) Large (X) Small () Gunsmith on premises? Yes X No

Recommended List (X) Silent List () Other

PERSONS INTERVIEWED Mr. Leo Bradshaw Jr. POSITION Part Gun Mkr.
Mr. Wesley Pricess Gunsmith

GENERAL DISCUSSION

This shop reported the usual run of minor problems with our guns, mainly on the M100 & 870 the breakage of fired lathes, where many come from the customers in trying to take the guns apart, have used about 18 to 20 this past season. Today had a M530 in which the left extr. was broken and ext. ring missing--Mr. Pricess felt these parts should be made more substantial although has not had only a couple break since this model has been out. The bolt handles on the M783 were mentioned and has had a couple with very little brace contact--others were the result of hand loaded shells sticking with six handles broken this past year. Had a customers M700 6925977 in which was noted that customer wanted a new trigger assembly for the gun went off and shot him in the foot--at this stage the gun would only fire by holding the trigger and releasing the safety. In checking the gun found it completely out of adjustment with no seal left on the adjusting screws at all, the gunsmith will advise the customer on picking up the gun. I was handed a gun from the racks and asked if I could tell them the caliber, a new M700 with the code (U T 64) but without any marking of caliber on the barrel--this will be returned to Ilion for replacement. Mr. Bradshaw advised that in the last two years has sold over a thousand Rem. guns and is very pleased with our SIFIC PROBLEMS line with very few problems or complaints.