

CC: E. B. Spencer:
E. G. Larson:

Feb. 19, 1974

F. Woodrick

Custom Gun Service,

Mr. Jay Moore.

1104 Upas Ave,

Mc Allen,

Texas

78501

X

X

X 30

Mr. Jay Moore, Owner & gunsmith.

Mr. Romeo Garcia, Gunsmith

M3200 #17009 Lower barrel loose in the barrel band--equipped with M/G
band.

H1100 12 action bars breaking, slide coming loose, breaking at the front
section, breaking at operating handle slot & retainer.
50 fore end supports breaking, mostly blocks coming off
10 barrel supports breaking out of receiver.

8 inter. latch studs coming out.

24 of the locking blocks with studs coming out.

75 to 100 extractors replaced this past year in guns serviced at the
shop--sold over twice the number over the counter.

On the above M3200 the owner is a Trap Shooter and advised that he will
will shoot the gun to such an extent that you can not put your hand on the
fore end section--this results in the cement we use in the barrel band bul-
ling out causing this looseness.

In questioning Mr. Moore about service problems the above items were
mentioned--adding that this shop repairs a lot of Remington guns but with
about 9/10 of the guns in the field being Remington is the reason.

Was told about a nearly new M700 rifle that was being carried in a
truck last fall and in some manner accidentally went off shooting into the
transmission. The gun was brought to Mr. Moore for checking and he advised
the owner & lawyer that he found nothing wrong with it--did not take the
gun apart or touch the seal on the screws--advised them that it was doubtful
they had any type case as it appeared to him that the trigger was pulled.
Asked me if I knew about this & whether Rem. had been contacted yet? Mr.
Moore checked his repair tickets but could not supply me with any informat-
ion as to serial number or name. Does warranty work for Win & Lav. and
in asking about the normal labor charge on a new gun repair advised about
\$4.50 plus the parts. Was shown a letter from Win. Service and they request
that all guns serviced be tested to eliminate any second return on service.