cc: E. F. Barrett E. Hooton, Jr. J. G. Williams R. E. Fielitz **REMINGTON ARMS COMPANY. INC.** INTER-DEPARTMENTAL CORRESPONDENCE C. A. Riley P. H. Holmberg W. H. Forson C. B. Wonkman K. D. Green J. H. Chisnall SERVICENN ATTESCO. J. A. Stell 5 TT 3 R. L. St. John J. H. Carter J. P. Linde MAY 1 3 1882 R. B. Sperling

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Remington

Bridgeport, Connecticut May 14, 1982

H. K. BOYLE

REV. ---

SERVICE REQUIREMENT FOR MODEL 700 RELATIVE TO REMOVAL OF BOLT LOCK

With removal of the bolt lock feature from the Model 700, several questions have arisen with regard to repairs. This note sets forth Marketing's desires for handling repairs of Model 700's.

The various Arms Service repairs should be handled following these guidelines:

Bolt lock parts (receiver and trigger assembly) not 0 involved in repair.

> No change is to be made to the bolt lock. From a bolt lock standpoint, the gun is to be returned in the same condition it was received.

o Receiver or trigger assembly must be replaced as part of the repair.

> The same guidelines as above should be followed. The features of the firearm should not be changed during a repair. If parts are not available to make such repairs, then the customer should be given the choice of either having the repair made (and accepting the feature change) or having the gun returned without being repaired.

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H. K. BOYLE

- 2 -

May 14, 1982

Replacement of Model 40X, Model 600, and 660 parts should be handled the same way. If the bolt lock feature will change as a result of a repair, we must have the customer's permission in advance of that repair. We must also include the revised Model 600 instruction folder which is applicable to a gun without a bolt lock. Attached to the booklet should be:

NOTICE

During the repair of your firearm, it was necessary, due to parts availability, to replace parts which affect a feature of your gun. This model has not been produced for several years, and spare parts needed for your repair have been used up, so parts from current bolt action production were used. Your gun no longer has a bolt lock, which means the bolt can now be opened with the safety switch on either the "S" or "F" position, per page of the attached instruction book.

When a Model 700 is returned and the bolt lock feature is changed, the appropriate instruction book should be enclosed with the gun. A note, similar to the one above, should be attached to the instruction book.

Repairs made by our Recommended Gunsmiths should follow this same philosphy. This situation would arise only when the trigger assembly is replaced, since the receiver is a restricted part.

FTM: fms

F. T. Millener