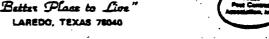


Asash Termite & Pest Control

For Making Larado an Evan Better Place to Live LAREDO, TEXAS 78040 1102 CLARK BLVD.



Pebruary 10, 1983

Remington Arms Corp. 936 Barnum Ave. P. O. Box 1939 Bridgeport, Ct. 06601

FEB 1 4 1983 PRODUCT SERVICE

BRIDGEPORT

Attn: Warranty Dept.

Gentlemen:

I have a collection of over 30 rifles and pistols.

Included in this collection is a Remington Model 700 Ser. No. A6373493, 243 Cal. rifle that was bought in the Laredo, Texas area a few years ago from a new gun dealer.

The rifle has been used on and off during our South Texas deer hunting season.

About four or five seasons ago my son Henry III age 13 at the time had an accidental firing of this rifle in my presence. Luckily, he was following all safety criteria, and the bullet did not strike anything. Being a hunter all my life, I did not accept this incident and took drastic action under the assumption that this incident was due to carelessness on the part of the boy and consequently did not let him hunt for the rest of the season so as to drive home a point.

Since he did not hunt, the rifle was not used again for a few years.

Two years ago while hunting and instructing my younger son Carlos on how to unload a rifle before getting on a blind, the rifle went off in my hands. Since I was instructing him on safely the rifle was pointed up. The bullet did not strike anything, and I passed it off as I just must have accidentally pulled the trigger during my demonstration. It was such a shock that I convinced myself that I was responsible for the accidental firing.

The rifle was handed over to Carlos, and he proceeded to climb the deer blind. As I drove off, I heard a shot and immediately returned and was informed by my son that all he had done was loaded the rifle flipped the safety from on to fire once or twice, and the rifle discharged going through the roof of the blind.

Since this happened to a youngster, I still did not believe in a mechanical problem and proceeded to work the bolt and safety until it finally discharged. This happened after 20 or 30 openings closing off the bolt and flipping from safety to fire.

I took the rifle to a very reputable gunsmith in Laredo, Mr. Humberto Acevedo, and he explained to me that it was possible and he supposedly fixed it for me.

This season while hunting with my father-in-law (who has also hunted all his life) in my presence the rifle went off, and we had a close call but luckily the bullet did not strike anything. He at first commented that he had hunted all his life and this was the first time this happened to him, and he must have accidentally pulled the trigger before he was ready to fire.

I, somewhat shaken sat down and asked him to carefully go over the motions that led to this incident.

After he did, I got the rifle and worked the bolt and safety many times until it went off in my hands without pulling or touching the trigger. I must also add that the trigger pull has never been adjusted or tampered with other than by Mr. Acevedo when he fixed it, and the pull is a normal hunting pressure pull.

A life or lives could have been lost because of this malfunction and now I have lost all faith in that particular rifle, and I do not care to get it fixed by a gunsmith, the factory or anyone. I also do not want to sell it as it is because I do not want to have the responsibility of an accident.

I feel we have been more than lucky in not having any injury with so many accidental firings of this particular rifle and I am calling this to your attention with a request that you take this rifle back and send me either a refund or replace it with a new and safe equivalent rifle.

Yours truly,

Henry B. Fernandez, Jr.

BBE/ca