

*Remington.*



## REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

TO OUR DIRECT CUSTOMERS:

Remington Arms Company has uncovered a problem that may develop with a limited number of Model XP-100 Centerfire pistols and is requesting that you hold further shipment of these guns that remain in your inventory until appropriate action has been taken. This letter provides you with the necessary details regarding our request.

The Model XP-100 pistols involved include pistols shipped between January 1, 1987 - October 4, 1988. A complete serial number listing of the involved pistols shipped to your business is enclosed.

Please note that Model XP-100 pistols with serial numbers other than those shown on the attached list are not involved, and you need not take any action on those guns. Also, no other Remington gun models are involved.

During routine servicing of this model, Remington discovered that an incomplete factory operation, involving the front trigger housing screw, may have introduced the possibility of an unsafe trigger assembly condition in a limited number of guns. Although unlikely, with normal usage of the pistol, the front trigger housing screw may position itself in such a manner as to promote firing upon release of the safety or upon bolt closing.

Since the safety and quality of our firearms is our utmost concern, Remington will, at no charge, correct the affected trigger assembly part in all pistols which could possibly be involved. To accomplish this, a trigger assembly correction program has been instituted.

Therefore, we are requesting your timely assistance with the following actions:

1. Please hold shipment of any involved Model Xp-100 pistols in your inventory.
2. Promptly send any affected pistols, via United Parcel Service, transportation COD, to:

Remington Arms Co., Inc.  
Dept. XP  
14 Hoefler Ave.  
Ilion, NY 13357

3. For faster service, please affix one of the enclosed blue sticker dots to both butt ends of the outside of the packages.
4. If you have sold some of the involved guns, please provide the full name, address and, if possible, phone number of each of your customers, along with matching serial numbers, so we can contact them as soon as possible. This information should also be mailed to:

Remington Arms Company, Inc.  
Department XP  
14 Hoefler Ave.  
Ilion, NY 13357

If you need help in searching your records for this information, or if you prefer to provide your customer information by telephone, please let us know by calling the following toll free number:

In U.S.A. - (800) 634-2459  
In Canada - (800) 634-5401

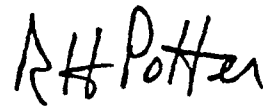
We apologize for any inconvenience this may cause you. However, we feel our mutual customers deserve our very best combined efforts in repairing the involved pistols.

If your customers have any further questions concerning this request, please call us toll free:

In U.S.A. - (800) 634-2459  
In Canada - (800) 634-5401  
(8:00 a.m. - 4:30 p.m. EST)

Thanks in advance for your cooperation in resolving this important matter.

Sincerely,



R.H. Potter  
Product Service  
Specialist

RHP:tpp

*Remington Arms Company, Inc.*

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