

DATE : 11/23/88
TIME : 2:50
FILE # : _____
CALL IS TO/FROM CUSTOMER
✓

RECORD OF TELEPHONE CALLCUSTOMER NAME: CARL AGRES DEALER: _____ADDRESS: 3820 VERBA RD. ADDRESS: _____LIVELAND, CO. 80537 _____

PHONE: _____ PHONE: _____

PRODUCT: M 700 CODE/S/N: A6347656CALIBER: 30-06 _____CUSTOMER'S ATTITUDE:BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASEDAT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: CAME BACK TO CAMP, RELEASED SAFETY
ATTEMPTED TO RAISE BOLT WITH PALM UP - GUN FIRED.
HAD USED GUN SINCE, GONE THROUGH SAME PROCEDURE
SEVERAL TIMES - NO REPEAT

RESOLUTION: GUN COMING TO J.A. STEKL.

COMMENTS: _____