

Pls. set up file

DATE : 11/30/88
 TIME : 8:30
 FILE # : _____
 CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: JEFF ADAMS DEALER: _____
 ADDRESS: 421A RD #2 SUSCON RD. ADDRESS: _____
AVOCMA, PA 18641
 PHONE: (717) 654-1571 PHONE: _____
 PRODUCT: M/700 CODE/S/N: C6281695
 CALIBER: 35 Whelan

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE ☒ ANGRY _____ CALM _____ PLEASED
 AT END: _____ IRATE _____ ANGRY ☒ CALM _____ PLEASED

CUSTOMER CONCERN: 1) SAFETY isn't working right
2) Rifle fired when bolt was closed
3) on one occasion, firing pin drove shell forward in chamber
& round didn't fire

RESOLUTION: _____

COMMENTS: Is sending rifle to my attention for examination