

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE

Remington
OUPONT

PETERS
OUPONT

CC: JCH

"CONFINE YOUR LETTER TO ONE SUBJECT ONLY" _____

October 27, 1993

TO: BILL ERICSON

FROM: KEVIN CORNELL *KCC*

RE: RECENT REPAIR SURVEY

On a recent repair survey, a consumer commented on our "poor design of safety mechanism." It turns out the consumer had been hunting with the safety on and caught the gun on something and, of course, the bolt will open up.

When he sent the gun to repair, they installed a bolt lock safety switch. The consumer is now happy with the gun. I wrote back to him explaining that the feature allowing the bolt to be opened on safe was actually preferred by most consumers and so the guns are now produced so the bolt opens with the safe in any position.

Mr. Wiesner now understands our logic, no longer thinks this is a "poor design" and is happy to know he can have the bolt lock safety switch installed if he so desires.

Ken Green asked that I copy this material for you to show our consumer's confusion on this feature and how easily it can be interpreted as "poor design of safety mechanism."

KAC:tp

xc: K.D. Green