

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE

Remington.



PETERS



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"CONFINE YOUR LETTER TO ONE SUBJECT ONLY" _____

November 1, 1993

M E M O R A N D U M

TO: K.W. SOUCY

FROM: F.E. SCHMIDT, JR. *FES*

SUBJECT: OCTOBER REPORT

General Metallurgy

October provided an abundance of opportunities to fine tune materials specifications for MIM, Viper, O/U and fabrication processes.

Plant Assistance

A visit was made to H.M. Quackenbush to begin an annual audit program directed at optimizing the partnering relationship for electroplated components. We specify cosmetic, engineered and Mil spec quality parts. Lead time is a key part of our business and contingency plans.

Eric Wood and Eric Lacoppola were introduced to the metallurgy department. A very mutually beneficial understanding of need, priority and resources was accomplished.

Arms Service/Litigation Support

A viper barrel returned from a customer was found to have a 'marred' surface that was mistaken for a crack. The Bailey Gun S/N L04515V, M/1100 was examined. A video tape was made with Mr. Supry assisting to show that an alleged faulty (protruding) firing pin was actually a 'blanked' primer cup due to a high pressure shotgun shell.

Other Significant Activities

Three other items are worthy of note:

- The Remington metallurgy class now has 28 members and has finished 5 weeks of instruction,
- Two presentations were made ASM Mohawk Valley 'Metallurgy in the Manufacture of Firearms' 10-18 and 'Leadership/Mentoring a Key to the Future' Kuyahooro Valley Rotary 10-25,
- MVQIC - I represented Remington at the Quality Awards banquet. Lt. Governor Stan Lundine discussed the fact that 'quality products' are not the issue, rather 'quality processes'.

FES:cat