



Henry D. Ahern Jr.  
RFD #2 Box 399  
Plymouth, NH 03264  
(603) 536-3880

*Copy to  
Gowey*  
*[Signature]*

March 8, 1993

The President  
Remington Arms Co.  
Ilion, NY 13357

Dear Sir,

Enclosed is a copy of an article found in the January 1993 issue of *Shooting Industry*. It pertains to the problem I had with my Model 700, firing on safety release, which was the reason I sent the rifle to you for repair. The repairs were completed on your order #92-28757. Because the problem of the safety was a known problem in the design, I don't feel that I should have been charged for the repair. I would appreciate a credit on my Mastercard # 5413 4402 1600 7755 for the \$25.00 I was billed.

*Bill  
included with  
of address  
account of  
to account  
with account*

I was also unhappy to find the bolt "floating" loose inside the box when the rifle came back. Instead of the box I sent it to you in (which had the correct styrofoam insert designed to hold the bolt securely in shipping), I received one that had no place for a bolt. The loose bolt banged against the rifle during shipping, wearing off some bluing on the barrel.

Thank you for your prompt attention to this matter.

Sincerely,

*Henry D Ahern Jr.*  
Henry D. Ahern, Jr.

*3/12/93*

*Called Mr. Ahern at 7:30AM*

