

DATE : 3/14/88
TIME : 1:30
FILE # : 6
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: L. Altomare DEALER: _____
ADDRESS: 2624 S. Fairchild St. ADDRESS: _____
S. Philadelphia, PA 19148
PHONE: (215) 271-9001 PHONE: _____
PRODUCT: 711/700 CODE/S/N: B6834105
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY ✓ CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM ✓ PLEASED

CUSTOMER CONCERN: Gun fired without pulling trigger.

RESOLUTION: Leading to attention R. Hoff.

COMMENTS: _____