
From: Watson, Laura M.
Sent: Thursday, January 25, 2007 10:09 AM
To: 'Paul Wilcoxon'
Subject: RE: Model 700

Hi Paul,
I just wanted to inform you that your firearm has shipped on 1/24/07. According to UPS, it is scheduled to arrive on 1/29/07. If you would like to track the package, your UPS tracking number is 1z114813A800364405 and can be tracked at www.ups.com.

We appreciate your patience and wish you a safe and successful season.

Sincerely,
Laura Watson
Consumer Affairs Administrator

From: Paul Wilcoxon [mailto:pqwilcoxon@yahoo.com]
Sent: Tuesday, January 02, 2007 10:24 PM
To: Watson, Laura M.
Subject: Re: Model 700

"Watson, Laura M." <Laura.Watson@remington.com> wrote:

Dear Paul,
We are sorry to hear that your firearm discharged while your son was out hunting. We are glad to hear that no one was hurt. We would like to inspect your rifle to check it for safety and can also change the bolt lock mechanism under our safety modification program.

More information regarding this program can be found through the following link:
http://www.remington.com/safety/safety_center/safety_modification_program/

I have also included a link to our factory repair form which you can fill out and include with the firearm when you send it in to us.
http://www.remington.com/safety/safety_center/safety_modification_program/

The address for our factory is:
Remington Arms Co., Inc.
Attn: Product Service
14 Hoefler Avenue
Ilion, NY 13357

I appreciate you getting in contact with me so we can resolve this matter for you. If you have any further questions, please feel free to contact me at the number below.

Sincerely,
Laura Watson
Consumer Affairs Administrator
Remington Arms Company
Phone 800-243-9700 ext 8789
Fax 336-548-7890
Email laura.watson@remington.com

LAURA
I have shipped my 700 22-250 & it is to be delivered 1-3-07 by ups. Tracking # 1z690x09a899315736. I would like the missing front & rear sights replaced also.If you have any questions, please let me know.
HAPPY NEW YEAR
PAUL WILCOXEN

Message was spam and virus filtered by Vircom Modusgate appliance

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<http://mail.yahoo.com>