

February 15, 2008

Roderick F. Woods  
P.O. Box 7234  
Lake City, FL 32055

Dear Mr. Woods:

This letter is in response to your resent correspondence regarding your X-Mark Pro trigger.

Per our phone conversation back in January it was my understanding that you felt a reasonable solution was for you to contact our Remington Authorized Repair Center for assistance and on a possible trade of your X-Mark Pro trigger for an old style trigger. Again, this was a suggestion that you seemed to be comfortable with when we last spoke.

In your correspondence you state that your gunsmith is unable to adjust your X-Mark Pro trigger. We would be happy to evaluate your firearm and trigger here at our Remington factory or at one of our authorized repair centers and adjust the trigger to our factory minimum.

I have tried to obtain your phone number in order assist you in a timelier manner but have been unable to locate it. Please contact me at 800-243-9700, ext 8707, M-F, 9:00 am – 5:00 pm EST. Please also provide your phone number so that we can discuss the return of your firearm for evaluation.

Sincerely,

John Loschin  
Consumer Service Manager

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27025  
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