

**Ilion Firearm Quality Meeting
Summary**

*September 12th, 2007
11:00 am - Noon*

Attendees: Danny Evans, Bob Pantle, John Loschin, Bob Longo (conf), Steve Perniciaro (conf), Tom Nagle (conf), Fred Supry (conf), Bob Orf (conf), John Balio (conf), Mike Santillo (conf), Bill Hazard (conf), John DeSantis (conf)

Absent: John Fink, Don Campbell, Joe Pugliese, Ken Nickerson, Chris Shoemaker, Joe Diliberto, Joe Gross, Brian Lasley, Scott Blackwell, John Trull

Discussion Items:

- Model 105
- X-Mark Pro Trigger
- Packaging issues
- Model 750 Complaints
- Shotgun BBL Complaints

Model 105:

- John L. provided the team, via email, a copy of the new Consumer Service tracking spreadsheet for the Model 105.
- Steve requested that we add problem found and repair number to the sheet before distribution.
- Danny E. requested a status of where we are with the Model 105
- Steve advised that they are building 100 guns to be intensely tested.
- Management will discuss the results of the testing around the beginning of October.
- The team was advised that all M105 parts are being screened to make sure they meet quality standards.
- The 100 guns should be gallery tested before Oct. 1st.
- Team was advised that the barrels appear to be a key problem and that replacement barrels need to be fit to the gun.
- Steve advised that an adjustment to the gas orifice hole has been made. Results pending outcome of gallery testing.
- Bob L. asked when some of the screened parts would be available for him to repair guns.
- Need some clarification next meeting as to why the barrel needs to be fitted to a gun. This would lead to not being able to sell extra barrels to customers, unless they send the gun in to arm service.
- Will continue to discuss at our next meeting.

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Page 1

<autodate>

X-Mark Pro:

- Follow-up from the August meeting regarding the flyer.
- Tom and Fred advised that the flyer has been completed and distributed to the RARC's (Remington Authorized Repair Center).

Packaging Issues:

- Danny E. wanted to bring to the team's attention that he has received some complaints regarding styrofoam beads getting into guns and the foam itself being damaged.
- Steve advised the team that there has been previous discussions regarding going to a higher density styrofoam but added cost was involved.
- Steve to follow-up

Model 750:

- Old issue is being communicated again regarding feeding problems with the Model 750.
- Most problems were based around short action calibers. A piece of the problem was identified as being the magazine.
- Adjustments were made to improve the magazine to minimize some of the feeding problems.
- Steve advised that the magazine is still the weakest link in the gun.
- New style magazines were developed in April – May 2007 timeframe.
- Report provided with meeting reminder shows guns produced in May, June, July 2007 timeframe that should have new magazine but have feeding problems.
- Will continue to monitor and discuss at meetings

Shotgun BBL:

- Consumer Service Dept has received complaints about the roughness of the bbl chambers in some the express models.
- Report provided with meeting reminder shows that most of the guns serviced were done by RARC's (Remington Authorized Repair Centers).
- It was requested that we try to verify that the RARC's are using the proper codes.

Notes:

- **Next meeting October 10th 2007 , 11:00 am – Noon**
- *Please let me know if you will not be able to attend the meeting..*
- **Please let me know if you have discussion topics for the meeting**
- **Follow-up items:**

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Page 2

<autodate>

- Model 105 Progress

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Page 3

<autodate>