

DATE: 7/23/85TIME: 12:45

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALLCUSTOMER NAME: Bill Ambrecht DEALER: _____ADDRESS: in file ADDRESS: _____

PHONE: _____ PHONE: _____

PRODUCT: _____ CODE/SN: _____

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☐ CALM ☐ PLEASEDAT END: ☐ IRATE ☐ ANGRY ☐ CALM ☐ PLEASEDCOMPLAINT: *called to ask if gun fired when safety
put in "on" position as noted in his 7-1-85
phone conversation.*RESOLUTION: *Child answered & said he'll be back on
Thursday & we'll call him back then
or write of our findings.*

COMMENTS: