

TIME: 11:30

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. Bill AshbackDEALER: GunADDRESS: 10390 106th PlaceADDRESS: acumansMarble Lake MN

PHONE: _____

55369

PHONE: _____

(612) 424-5852PRODUCT: M16A2, 308CODE/SN: 84057

PERSONAL INJURY

☒ PRODUCT DAMAGE

PRESIDENTIAL

OTHER

CUSTOMER'S ATTITUDE:

BEGINNING:

IRATE

ANGRY

☒ CALM

PLEASED

AT END:

IRATE

ANGRY

☒ CALM

PLEASED

COMPLAINT:

2 yrs ago - it happened
from a truck - pulled trigger & nothing happened
put gun on & truck & moved safety to the safe ??
position & gun went off
blew out rear window & damaged right
side door

RESOLUTION:

COMMENTS: