Ilion Firearm Quality Meeting Summary

July 11th, 2007 11:00 am - Noon

Attendees: Danny Evans, Bob Pantle, Ken Nickerson, John Loschin, Bob Longo (conf), Chris Shoemaker (conf), Joe Diliberto (conf), Joe Pugliese (conf), Steve Perniciaro (conf), Tom Nagle (conf), Fred Supry (conf), Danny Diaz (conf)

Absent: John Fink, John Trull, Don Cambell, Brian Lasley, Bob Orf, John Balio, Joe Gross,

Discussion Items:

- Model 105
- Camo issues
- Shotgun Barrel Complaints
- X-Mark Pro Trigger
- 17 Fireball bolts

Model 105:

- Danny Diaz was asked to join the team to discuss the repair concerns for the M105.
- Arm Service has guns awaiting parts for repair. Some of the guns have been in since April.
- Danny Diaz was asked if parts could be released in order to fix guns.
- Parts have been on hold pending review.
- Tom Nagle gave examples (TPA, bbl's, latches) that they need for repair.
- Steve advised that they are testing guns.
- Danny D and Ilion to communicate as to which parts are needed.

Camo Issues:

- Consumer and Customer Service Departments have received complaints about the camo on some of our guns (file sent to team on 7/10).
- Some complaints about a "bare" spot on the receiver of some of the 1187's. Customers to return guns for evaluation.
- Chris advised that "bare" spot could be just part of the pattern and not bare metal.
- Another complaint was that the camo pattern did not go completely under the rib
 of the bbl. Madison had an example that was sent to Ilion for evaluation.
- Danny E advised that this has been a complaint for awhile.
- Some of the team advised that is the way it is and it is a product of the process. Thin paint cannot get completely under the rib.

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Shotgun BBL:

- Consumer Service Dept has received complaints about the roughness of the bbl rib on the express and some premier models.
- Danny E advised that this problem had been address outside of a quality meeting and resolved.
- Madison sent examples of bbls to Joe D. BBL also appear to have a poor pattern on the rib. (rib appears to sway to the right).
- Another complaint the Consumer Dept. is hearing is the bead is too small on the bbls, i.e. G3 bbls.
- Ilion advised that the change in the size of the bead was a Marketing request.
- The bead was changed to meet the SAAMI sighting picture.
- Need to discuss with Marketing about a possible change back.

X-Mark Pro:

- Tom N. /Fred wanted to advise the group that his team has had to make some modification to some stocks (HS Precision/Bell & Carlson) to prevent the safety from rubbing on the stock.
- Since these triggers are being sold it was requested that a flyer be sent out with the trigger about the possible modification needed.
- Steve advised that some problems may arise with wood stocks.
- Evans asked Ken if he had a cutaway of the trigger to take photos to send to the RARC's
- Ken to follow-up with creating and sending photos. Need to get with Fred/Tom about creating flyer.

17 Fireball Bolts:

- Tom was requesting the status of the bolts for repair of the 17 fireball.
- Bolts should be available soon.

Miscellaneous:

Bob Pantle discussed the returned Secret Service guns and the evaluation for resale.

Notes:

- Next meeting August 8th 2007, 11:00 am Noon
- Please let me know if you will not be able to attend.
- Follow-up items: Shotgun BBL sent to Ilion for evaluation (Joe D) Model 105 Progress X-Mark Pro Trigger Flyer (Ken/Tom/Fred)

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