
From: O'Steen, Norma
Sent: Tuesday, February 28, 2006 2:58 PM
To: Madison Consumer Services
Subject: Adjustable triggers
Attachments: image002.gif

Please, please make sure you are using the correct verbiage when answering questions about adjustable triggers. We do not promote adjusting the trigger in centerfire rifles. When a caller asks if the trigger is adjustable please use the response listed below. If the caller is insistent and/or argumentative, please stick to the company response. Trigger adjustment by untrained, unskilled gun owners is a recipe for disaster. Please stick with the official statement below.

The trigger pull on my Model 700 is too heavy. Can it be lightened?

Answer

The trigger is adjusted at the FACTORY ONLY. All adjustments to the trigger must be made by the FACTORY OR A REMINGTON AUTHORIZED REPAIR CENTER.

NEVER remove the trigger mechanism, or make adjustments to the trigger or trigger assembly. This can put your firearm in an unsafe condition.

*Norma Wray O'Steen
Senior CSR/Remington Historian
Remington Arms Company, Inc.
870 Remington Drive
P.O. Box 700
Madison, North Carolina 27025
800.243.9700 ext. 8787
336.548.8787
norma.o'steen@remington.com*