

BARBER - RE 0011672

Model 710 safety problem / missfire

Discussion Thread

Response (Kay) 4/12/2006 11:18:54 AM

Dear Madam or Sir,

We regret that you are experiencing problems with your firearm.

We are not experiencing concerns with this model, but recommend that you do not use your firearm until it has been evaluated/corrected.

Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a <http://www.remington.com/support/warranty/>

Have a good day.

No matches were found.

Customer (L Craig) 4/11/2006 12:58:52 PM

The last time I attempted to fire my 710 I had a big problem. I had a whitetail doe lined up, moved the safety to the fire position, put my finger on the trigger, pulled, pulled, nothing. It wouldn't move. took my finger off the trigger, out of the trigger guard. Looked up, pointing the gun towards the ground and touched the safety with my thumb wondering if it was stuck and boom, it fired. Has this happened to anyone else? Where would the

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best place to take or send it for repair? - it's out of warranty