

**BARBER - RE 0011694**

model 710 defective?

Discussion Thread

Response (Kay) 10/6/2006 5:20:18 AM

Dear Ian,

We regret that you are experiencing problems with your firearm.

Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility. Please do not use your firearm until it has been corrected.

You can print the factory repair form and instructions at the following section of our site.

[http://www.remington.com/support/repair\\_services/factory\\_repair\\_form.asp](http://www.remington.com/support/repair_services/factory_repair_form.asp)

Or follow these guidelines if in the US:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.  
Attn: Arms Services Division/Repairs  
14 Hoefler Avenue  
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a href="http://www.remington.com/support/warranty/">http://www.remington.com/support/warranty/

Have a good day.

No matches were found.

Customer (ian thoele) 10/2/2006 11:13:49 AM

i have model 710 30-06 the gun has fired on me without pulling the trigger and the bolt action pulls all the way out when trying to load gun and bullets do not drop straight into the chamber