BARBER - RE 0011702

700 ML

Discussion Thread

Response (Pete) 11/6/2006 5:50:32 AM

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

You can print the factory repair form and instructions at the following section of our site.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Or follow these quidelines if in the US:

- 1. Record the serial number of your firearm before sending it to us.
- 2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
- 3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
- 4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
- 5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc. Attn: Arms Services Division/Repairs 14 Hoefler Avenue Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a http://www.remington.com/support/warranty/</pre>

Customer (James Brannen) 11/5/2006 3:42:02 PM Please send information for shipment.

Response (Pete) 11/2/2006 1:30:06 PM Dear Mr. Brannen

Thank you for contacting Remington Arms.

We would like to take a look at this gun. I would like to get it back into the facotry I will provide you the information as to how to go about doing this.

Please box up your gun and take it to your local UPS and please send a detailed letter along with it describing your problem. I will provide you with the address to ship your gun below. I apologize for any incomvenience

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this may cause.

Remington Arms Company, Inc. Attn: Fred Supry/product services 14 Hoefler Ave. Ilion, NY. 13357

Customer (James Brannen) 10/26/2006 7:17:15 PM

My 700 Muzzleloader fires when the safety is pushed to off position. During sighting in session for upcoming muzzleloader season, after first shot was fired. The rifle was recharged, 209 primer placed on nipple. With rifle pointed safety down range the saftey was pushed to off, and the rifle discharged. This was very surprizing to say the least.

After removing bolt checking to assure assembly was correct reassembling bolt, you can cock bolt with safety off, move safety to safe position, when you push safety to fire position the firing pin falls.

Is this a common problem with this rifle? can Can I have it repaired locally, or what is Remington's recommended repair procedure.

This rifle has served me well and is very accurate. I am not by choice going to have to hunt with and old TC this season!

Thanks for your guidance,

I also hunt with a 700 mountain rifle in 7mm/08 in my opinion the perfect whitetail rifle

Jim Brannen

No matches were found.