

Accidental Discharge

Discussion Thread

Private (Mark) 12/11/2006 4:26:20 AM
solved

Customer (Mike Baker) 12/8/2006 1:12:47 PM

I will be shipping the weapon to your arms repair division on 12/9/2006.

I have enclosed the repair form along with the weapon in a box.

Mike Baker

Response (Mark) 12/4/2006 4:41:31 AM

Mike,

Thank you for contacting Remington Country.

We regret that you are experiencing problems with your firearm. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

You can print the factory repair form and instructions at the following section of our site.

http://www.remington.com/support/repair_services/factory_repair_form.asp

Or follow these guidelines if in the US:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to the following section of our site.

<a <http://www.remington.com/support/warranty/>

Customer (Mike Baker) 11/22/2006 1:21:49 PM

I have a Remington 700 30 odd 6 rifle and it discharges sometimes when unloading and if you move the safe from safe to fire and visa versus. At first my safe go stuck and I had an accidental discharge of the weapon, but I

have oiled it, etc. and have seen it accidentally discharge since. Sometimes the bolt does not even cock when I go through the chambering a round motion. Has this been a Remington 700 problem before? I can no longer trust Remington due to this failure. The serial number on the rifle is 6474196 and I got it from my father n law and I do not want to pass down to my son a faulty weapon or a Remington after seeing how this one is very dangerous. The rifle is in excellent condition otherwise. If this had been a problem, please recommend a part and I will even buy one straight from you the dealer. Please advise. Thanks, Mike Baker