

**BARBER - RE 0011737**

location of a gun smith

Discussion Thread

Response (Norm) 2/27/2007 8:50:32 AM

Dear Hope:

Thank you for your response. We have ordered an ARS label for you. You should receive it within 5-7 days.

Customer (Gary holland) 2/26/2007 1:56:52 PM

Please send a pre-paid UPS ground shipping label. To Gary Hollland 2449 Loraine ct Cresent Springs, Ky 41017

Hope A. Holland

Payroll Department

(606) 329-5560

(606) 329-5832

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Response (Norm) 2/26/2007 7:08:18 AM

Dear Gary:

The Model 700 bolt action rifle has been one of Americas premier hunting rifles for 42 years. Over 4 million of these rifles have been sold to hunters, target shooters and law enforcement agencies across the US. When used following the rules of safe gun handling, including proper maintenance, and not inappropriately altered, the Remington Model 700 is a safe rifle.

If you or someone you know is having a Remington rifle fire when the safety is removed, the firearm should be sent to Remington for evaluation. We can send a pre-paid UPS ground shipping label if there is a concern with shipping fees.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.

Attn: Arms Services Division/Repairs

14 Hoefler Avenue

Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <a href="http://www.remington.com/support/warranty.htm" target="blank">Firearms Warranty </a>.

**BARBER - RE 0011738**

Customer (Gary holland) 2/20/2007 8:48:04 AM

Where is the nearest remington service center or certified gun smith for a 30-06 riffle in northern ky or Cincinnati, oh area. I'm having a problem when switching from safety to fire the gun discharges. The firing pin fires.

**BARBER - RE 0011738**

RE0011678